

Village of Schaumburg

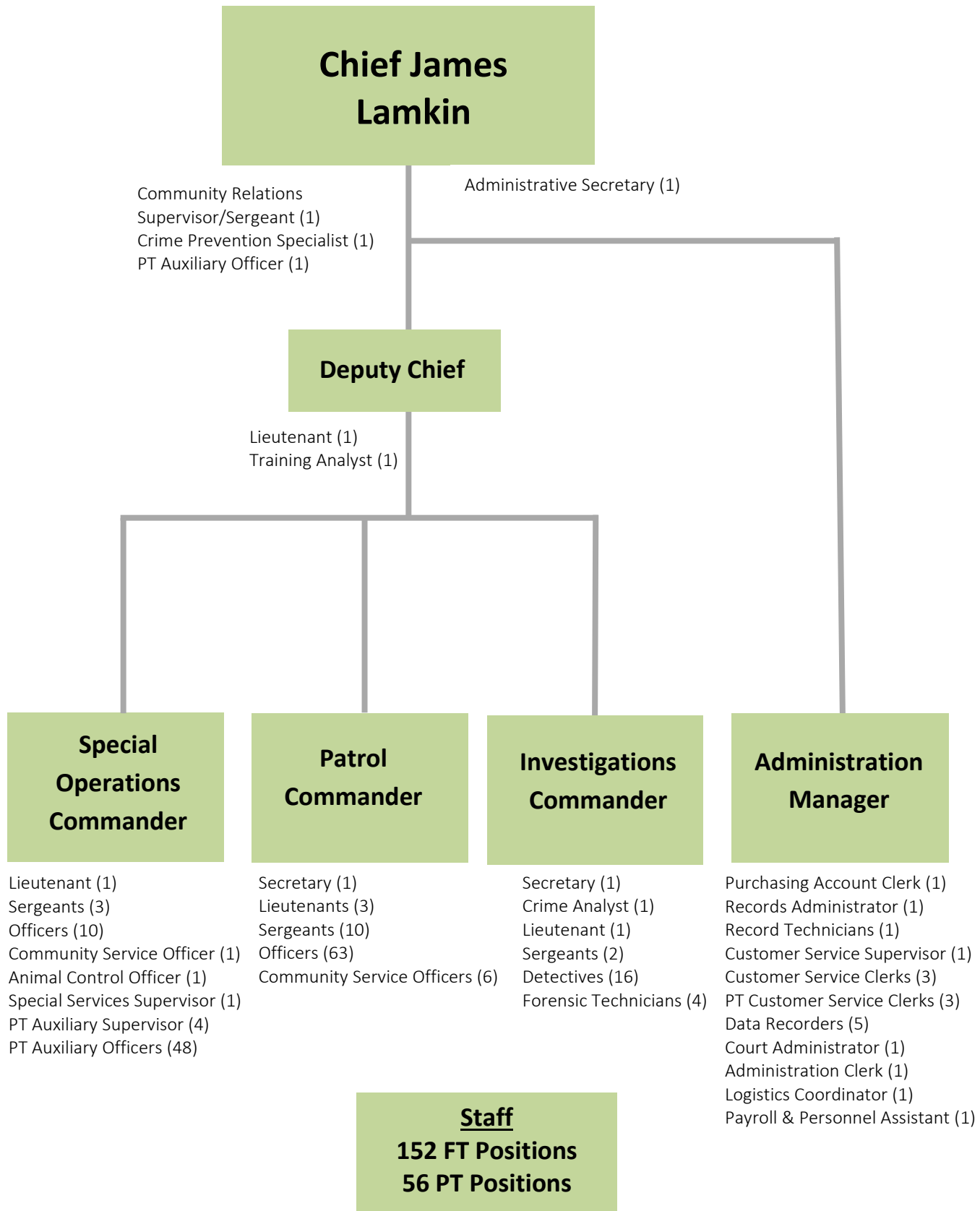
Police Department Monthly Report

September 2017

Table of Contents

ORGANIZATION CHART	1
DEPARTMENT OVERVIEW	2
KEY ACTIVITIES	2
MONTHLY PERFORMANCE	3
NOTABLE ACTIVITIES.....	5
Investigations Division	5
Crime Prevention	6
Special Operations Division.....	7
Patrol Division	9
BEAT MAP	12
KEY PERFORMANCE INDICATORS	13

ORGANIZATION CHART



DEPARTMENT OVERVIEW

The Police Department's mission is to "Serve, protect and enhance the quality of life through community partnerships." The Police Department is committed to the philosophy of community policing. By working together with citizens, businesses, schools, community groups, elected officials, public agencies, and other village departments, we can make a difference. The employees are empowered to take ownership over their particular area of assignment, and to be proactive in identifying and solving problems in the community. By embracing the village's organizational values of customer service, respect, trust, teamwork and integrity, public confidence will be maintained.

The Police Department is divided into four divisions, Patrol, Administration, Investigations, and Special Operations, each commanded by a Commander. With a mix of sworn and civilian personnel, an efficient and effective work force is provided. The vision of the Police Department is to "be a model law enforcement agency viewed internally and externally as professional, enthusiastic, trustworthy, and at the forefront of the police profession." The members of the Police Department are committed toward the attainment of this vision.

KEY ACTIVITIES

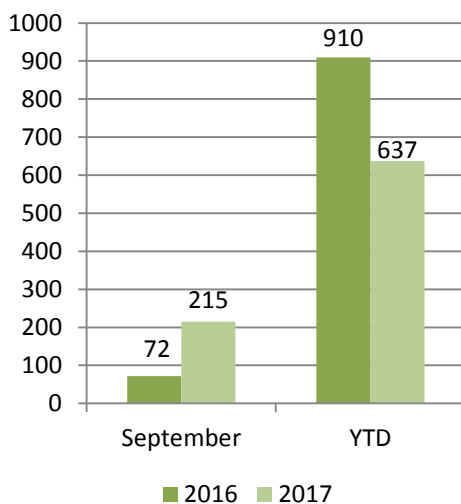
- **Aggravated Battery/Robbery** -100 block of Holmes Way. Officers responded to Alexian Brothers Medical Center for a victim that was beaten by three subjects and \$500 USC was taken. The victim knows the offenders.
- **Aggravated Battery to a Senior Citizen** -Lexington Health Care 675 S. Roselle Road. An employee was alleged to have struck a resident.
- **Armed Robbery** -1400 block of Mercury Drive. The victim was approached by a male black offender armed with a handgun. Victim surrendered his wallet and offender fled on foot. Investigations responded.
- **House Fire** - 856 Halifax Court – Offices assisted the Fire Department for a house fire that started when the homeowner discarded a cigarette in a mulch pile.
- **Assist Outside Agency** - Several Schaumburg units responded to assist Winnebago County Sheriff's Department for a subject wanted for Attempted Murder of a Police Officer. The Extended Stay hotel on Roselle and State Parkway was checked but the subject had left prior to our arrival.

MONTHLY PERFORMANCE

Adjudication is the process in which a person can contest a ticket that they received; these are the numbers for contested tickets compared to the same time last year.

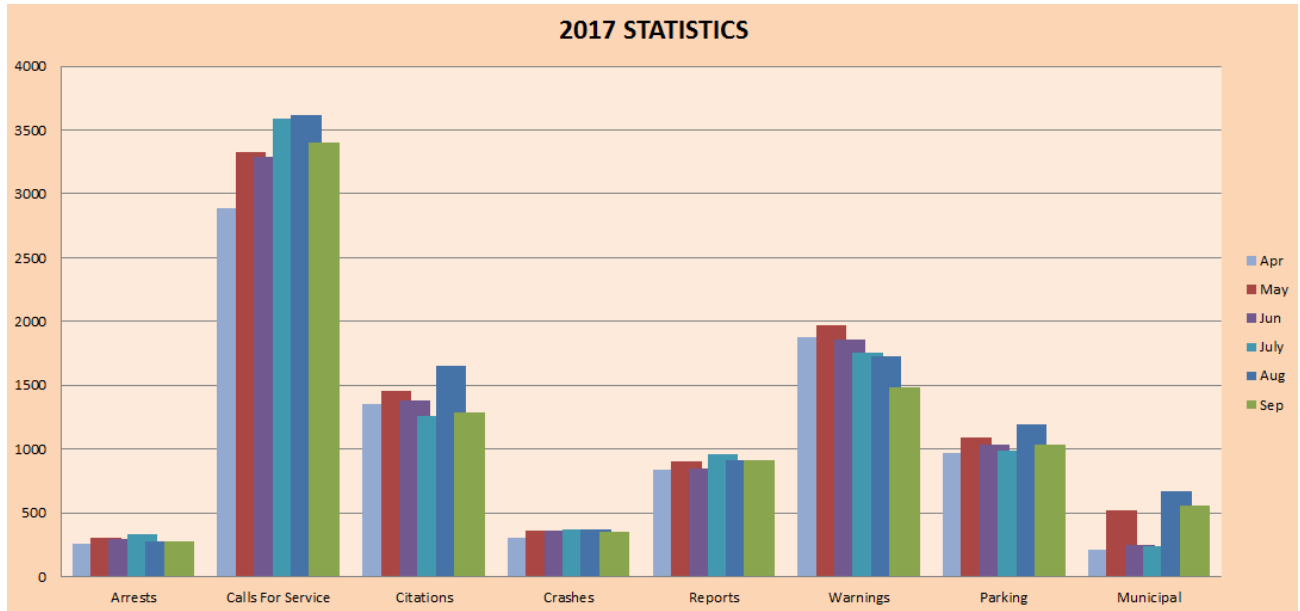
	September 2016	September 2017
Parking Tickets Issued	1,173	1,036
Parking Tickets Adjudicated	172 (14.7%)	44 (4.2%)
Parking Tickets Found Not Guilty	116 (67.4%)	16 (36.4%)
Parking Tickets Found Guilty	56 (32.6%)	28 (63.6%)
Municipal Tickets Issued	145	557
Municipal Tickets Adjudicated	8 (5.5%)	4 (1.0%)
Municipal Tickets Found Not Guilty	8 (100.0%)	3 (75.0%)
Municipal Tickets Found Guilty	0 (0.0%)	1 (25.0%)
Local Ordinance Tickets Issued	118	175
Local Ordinance Tickets Adjudicated	51 (43.2%)	81 (46.2%)
Local Ordinance Tickets Found Not Liable	0 (0.0%)	0 (0.0%)
Local Ordinance Tickets Found Liable	41 (80.4%)	70 (86.4%)
Local Ordinance Tickets Dismissed	5 (9.8%)	5 (6.2%)
Local Ordinance Tickets Continued	5 (9.8%)	6 (7.4%)

Crime Prevention Forms - The monthly and year-to-date totals of Crime Prevention Forms written by officers, compared to previous years. Crime Prevention Forms are issued when officers see something that could possibly result in a crime, for example, a laptop is left in the front seat of a vehicle.



Type	September 2017
Arrests	274
Calls For Service	3,404
Citations	1,290
Crashes	356
Reports	910
Warnings	1,485
Parking	1,036
Municipal	557

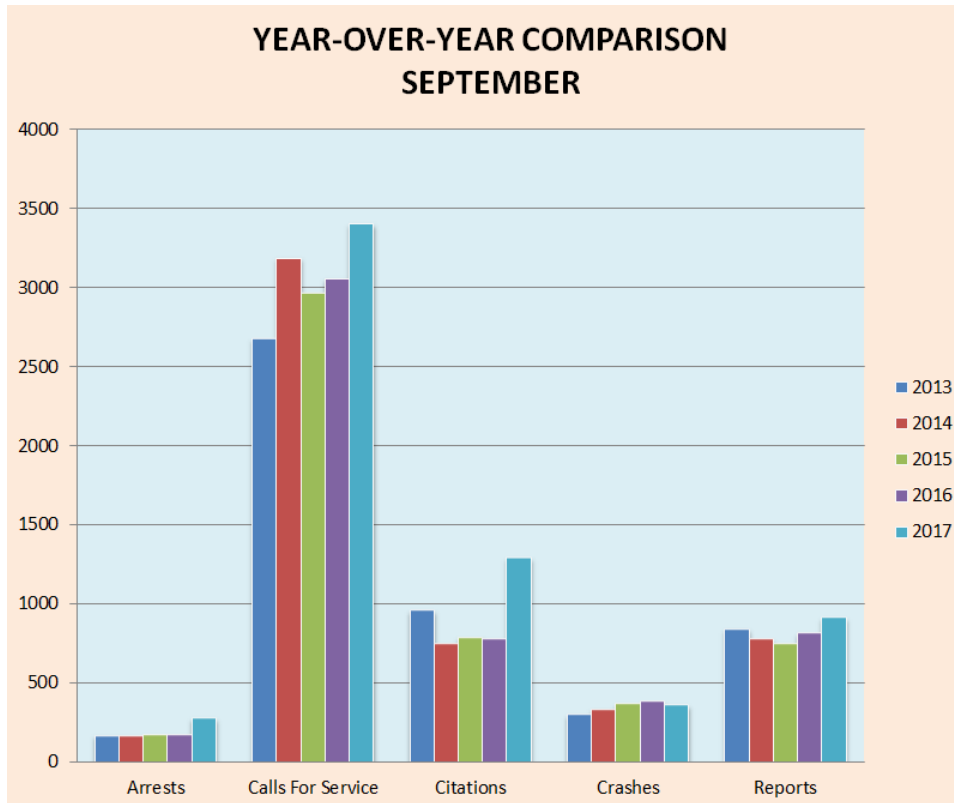
A comparative view of activity from the previous 6 months.



Liquor Compliance Operations

The year-to-date number of compliance operations Investigations personnel conducts to ensure that only those of legal age can purchase alcohol, compared to the number of violations

Number of Operations	Number of Violators
9	9
<u>CVS (Golf Road) (09/18/17)</u>	
Charge: Delivery of Alcohol to Minor	
Location's first Local Ordinance Compliance Operation Violation	
<u>7-11 (Roselle Road) (09/18/17)</u>	
Charge: Delivery of Alcohol to Minor	
Location's first Local Ordinance Compliance Operation Violation in over ten years	



NOTABLE ACTIVITIES

Below are summaries from the Patrol, Investigations, and Special Operations Divisions as well as the Crime Prevention Section for activities that occurred during September 2017.

Investigations Division

Aggravated Robbery/Battery - Detectives investigated an incident whereby the victim was approached in his garage by three known offenders who demanded money. When the victim refused, he was beaten and money was taken. All three offenders were subsequently located, interviewed and charged after State's Attorney approval.

Aggravated Assault - The School Resource Officer investigated an aggravated assault of a 13 year old victim by another juvenile offender. After meeting with the juveniles and their parents, the offender was charged, station adjusted, and assigned to the SPD Peer Jury program.

Retail Theft - An offender stole a cordless drill from Sears in Woodfield Mall. He was captured on video with a partial plate observed as he fled the area. Detectives were able to identify the offender who gave an admission and was charged with retail theft.

Retail Theft, Possession of Cannabis and Drug Paraphernalia - Patrol arrested two juvenile offenders involved in a retail theft at Jewel. After the subjects fled the scene, they were stopped

in the offending vehicle a short time later. Cannabis and drug paraphernalia was recovered. Juvenile Detectives were assigned the case, met with the offenders and their parents and were subsequently petitioned to juvenile court.

Battery - Two juveniles were arrested for battery while attending Septemberfest. Both offenders struck another female after knocking her to the ground. Subjects were arrested, turned over to their parents and petitioned to juvenile court.

Battery - Individual was arrested for groping and harassing a bartender while working at Septemberfest. He was charged with misdemeanor battery.

Liquor Compliance Operation - The Liquor Compliance Detective conducted a covert operation utilizing underage village employees to ensure liquor laws are being followed. Twenty-five establishments were checked and found to be in compliance. Two were cited for serving/selling alcohol to minors and failing to check identification.

Cyber Security Presentation - Juvenile Detectives presented a cyber security presentation at St Peter's School. The presentation was attended by over 150 students, parents, and staff.

Crime Prevention

Volunteer Program

During the month of September, police department volunteers provided more than 100 hours of valuable assistance. CPAAAS volunteers assisted Crime Prevention with the Village's annual 3-day Septemberfest event as well as the Fall Citizen Police Academy and Public Safety Open House.

Events

The Village of Schaumburg's annual Septemberfest event was held from September 2 through September 4. A crime prevention booth was available providing crime prevention materials, Citizens Police Academy and Citizens Police Academy Association information as well as providing a variety of police-related activities for the kids.

Crime Prevention conducted a home safety presentation to twenty members of the Village of Schaumburg Rotary Association.

The Fall Citizen's Police Academy began on September 20 at the Schaumburg Police Department. The academy continues to be a big draw to the community as we already have participants signed up for the 2018 spring class.

Community Outreach participated in the Renaissance Employee Safety Day. Home safety and identity theft information was distributed.

Community Outreach participated in a safety event held at the Barrington Road Chick-Fil-A on September 26. Crime prevention and children's safety information was distributed.



On September 27, Crime Prevention conducted a senior safety presentation to seniors at the Senior Barn. Some of the topics discussed included scams and home safety. Approximately 50 seniors were in attendance.

On September 30, the Schaumburg Police and Fire Departments held the Public Safety Open House at the Schaumburg Police and Fire 51 public safety campus. Residents were given tours and watched a variety of police and fire demonstrations such as the K9, Taser and vehicle extrication. The event was a huge success.



Tours

Crime Prevention conducted tours for students at St. Peter's school as well as a Chinese delegation this month.

Crime Free Multi Housing

Twenty-six property owners/landlords attended the Crime Free Multi-Housing (CFMH) course. CFMH completed an audit of the apartment complex locations for compliance with the class requirement ordinance. Contact was made with thirty-one representatives and eighteen were found to be in compliance. Information and class dates were provided to those owners not currently meeting the requirement.

An audit is currently being done on individual owners/landlords of other rental properties. The project of notification for those owners not in compliance is expected to be complete by early October.

Special Operations Division

During the month officers and supervisors assigned to the Special Operations Division worked at the annual Septemberfest celebration, handling a variety of assignments. The Traffic Sergeant coordinated all staffing and logistics for the annual event. During the three day festival, the traffic and auxiliary officers handled traffic and parking enforcement in the area and helped to assist with traffic flow during the Monday morning parade. The Tactical Unit officers were

assigned to work each evening of the fest as crowd control/security. There were no major incidents reported during this year's festival.

During the month, Tactical Unit officers affected six drug related arrests, three misdemeanor prostitution arrests and two warrant arrests. Additionally, the officers conducted twenty-three traffic stops, issuing two citations, one written warning and twenty-two compliance tickets. The officers assigned to the Tactical Unit handled sixty-eight calls for service throughout the month, sixty of which were self-initiated activity.

Officers assigned to the Tactical Unit are actively involved in a problem oriented policing project to reduce prostitution. As a part of that effort, both patrol and tactical unit officers are each assigned to several hotels and they are responsible for walk-throughs and visits with on-duty staff. These routine checks are geared toward reducing potential criminal activity and building close working relationships with the hotels. In September of 2016, hotel checks were completed seventeen times by officers. In May 2017, this initiative was selected as a goal for the police department. Tactical Unit and Patrol officers increased efforts, completing a total of ninety-nine hotel checks this September.

Members of the Tactical and Traffic units participated in three public education and community events during the month including two presentations at Schaumburg High School on Distracted Driving and the annual Public Safety Open House which included a range presentation, a distracted driving interactive display and child safety seat installation/demonstration.

Most notably, a Tactical Unit sergeant and officer presented on the department's prostitution reduction project at the annual Problem Oriented Policing Conference in Peoria, Illinois. During the presentation the officers were able to provide attendees with examples of new enforcement techniques along with project results, demonstrating a 25% reduction in the average number of advertisements for services in the Schaumburg area.

During the month Traffic Unit officers focused on Phase 6 of a problem oriented policing effort geared at reducing injury traffic accidents. During this project, specific enforcement locations are selected based on traffic accident data, severity of injuries and traffic enforcement results. In September and October, officers are focusing on Schaumburg Road between Barrington and Martingale Roads.

Enforcement results are as follows:

Total enforcement hours: 27.25

Vehicles stopped: 107

46 - Cellular phone violations

4 - Speeding

1 - Disobeyed a traffic control device

3 - Driver's license violations

1 - Insurance violation

Additionally, officers issued 43 written warnings and ten municipal citations for a variety of moving and equipment violations.

The new Auxiliary Search and Rescue Team members have been announced and training is scheduled to begin in October with a 3-hour course provided by Illinois Search and Rescue. Additionally, auxiliary supervisors will attend a 16-hour Illinois Search and Rescue, Ground Search and Rescue certification course on October 7 and 8. This unit has been formed to support Patrol, Investigations and Special Operations divisions any time we respond to a report of a missing person. Auxiliary officers and Community Service Officers will be trained to assist, multiplying the number of people we have searching for missing persons. Our ultimate goal is to locate and bring any missing person to safety as quickly as possible.

Patrol Division

Monthly Beat Meeting

The combined monthly beat meeting was held on September 21. Four residents were in attendance representing Beats 3 and 5. The following is a summary of the discussion with the residents.

Beat 3: The residents from Beat 3 discussed “how quiet things are now” and their appreciation at the decrease in criminal and nuisance issues related to Ardmore Court. Both Beat 3 residents stated they have continued to stay actively involved in communicating with all of the neighbors and were very pleased with the police department’s active response.

Beat 5: One of the Beat 5 residents requested further information about the recent robbery incident on Wise Road. She also mentioned there was a perception of an increase in crimes due to the Daily Herald publishing recent stories of incidents in Schaumburg. Staff assured her they were unaware of any increase in crimes, that the Police Department was working to resolve any open cases, and that sometimes the media may report an incident without all pertinent details. She also expressed a concern over suspicious activities involving a neighbor’s residence on the 1000 block of Newport Harbor where a private investigator was watching this location. She called police and still believed there may be other illegal activities occurring after she learned there was a private investigator doing surveillance.

The other Beat 5 resident wanted to discuss a personal parking issue she has in Dunbar Lakes. She has multiple vehicles and has had over fifty-five tickets and needed assistance in resolving her parking dilemma. Sergeant Morris responded to assist the resident with her parking problem.

Other available resources were relayed to assist with some of the resident's community concerns. Staff also explained crime prevention, reporting procedures and the Police Department's commitment to resolving problems and creating a safer community.

Beat 1 – Sergeant McCartney

Selective Enforcement – Bode Road

Beat Projects

A CSR was received for Springinsguth Road and Bode Road regarding speeding vehicles on Springinsguth Road. It was reported vehicles avoid the traffic signal by cutting through the CRC parking lot. Area has been monitored and no problems have been noted.

Quality of Life Issues

Rental property owners have been reminded of Village of Schaumburg Ordinance requirement to utilize Crime Free Addendums when leasing property.

A CSR was received regarding a resident who continually blocks the sidewalk with their car in the 200 block of Aspen Drive. When the sidewalk is blocked, it is difficult access for a wheelchair bound neighbor. Auxiliary Officers were also advised of this parking issue and no problems found.

A CSR was received for Schaumburg Road and Springinsguth Roads. A complaint of possible gang graffiti was reported. No graffiti was discovered.

A resident completed a CSR due to their concern about the speeding cars she could hear from inside her house and the safety of her special needs child. Area was monitored and no issues were found.

A CSR for vehicle parking complaint involving cars blocking the sidewalk on Continental Lane was received. The area was monitored and Auxiliary Officers were advised of this parking issue.

Special Watches/Alerts/Missing Persons

Officers will continue patrols and monitoring Schaumburg Terrace, Woodbury Place Apartments, Castle Rock, and Sheffield Manor subdivisions for suspicious/criminal activity and use enforcement strategies accordingly. This enforcement is ongoing.

Public Service Announcements

Please call 911 when parking problems occur. This will give the Police Department an opportunity to observe the issue, make contact, and possibly issue citations.

Beat 4 – Sergeant P. Christiansen

Selective Enforcement

Roselle Road and Neri Drive also Weathersfield Way between Roselle Road and Cedarcrest Drive.

Beat Projects

Speed violations on Pleasant Drive between Thacker Street and Schaumburg Road. This concern was placed on the Directed Patrol Assignments for month of October

Speed violations on north Braintree Drive during Schaumburg High School hours. This complaint was placed on Directed Patrol Assignments for October.

Quality of Life Issues

Traffic enforcement agreement has been signed off with Lakewood Condominiums. We are waiting for approval to start enforcement.

Beat 7 – Sergeant Greenaway

Selective Enforcement

During the month, beat officers continued to enforce stop sign violations and speed violations on Perimeter Drive. Officers have also been asked to check the parking lots for Burglaries to Motor Vehicles.

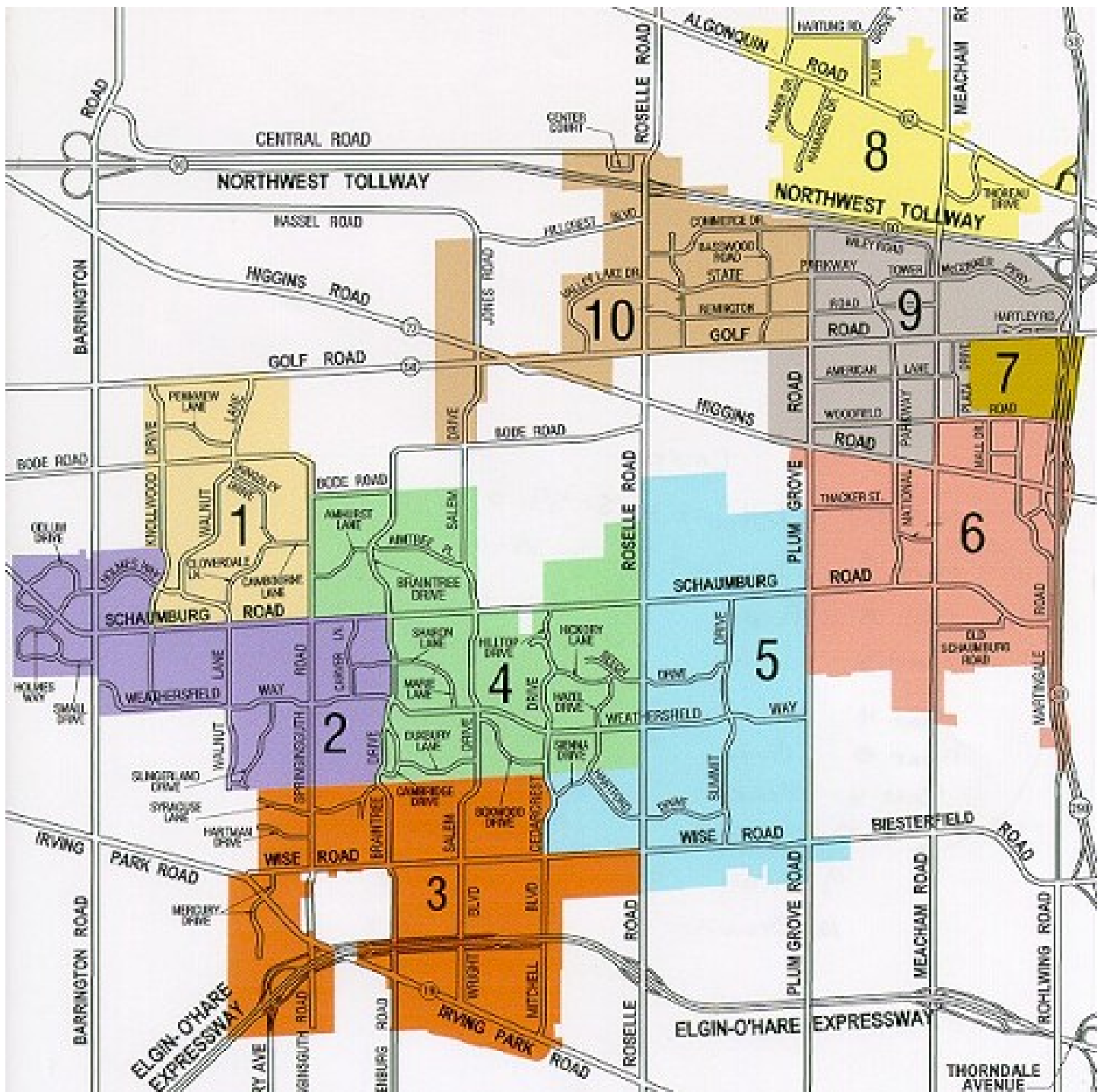
Beat Projects

Officers utilized available time to conduct daily patrols of parking lots, and issued numerous crime prevention forms for valuables left in plain view inside parked vehicles. During the month there were two Burglary to Vehicle reports.

Quality of Life Issues

Officers are engaging in walk and talks inside Woodfield Mall. This is a high visibility program that receives positive feedback from mall security and mall tenants.

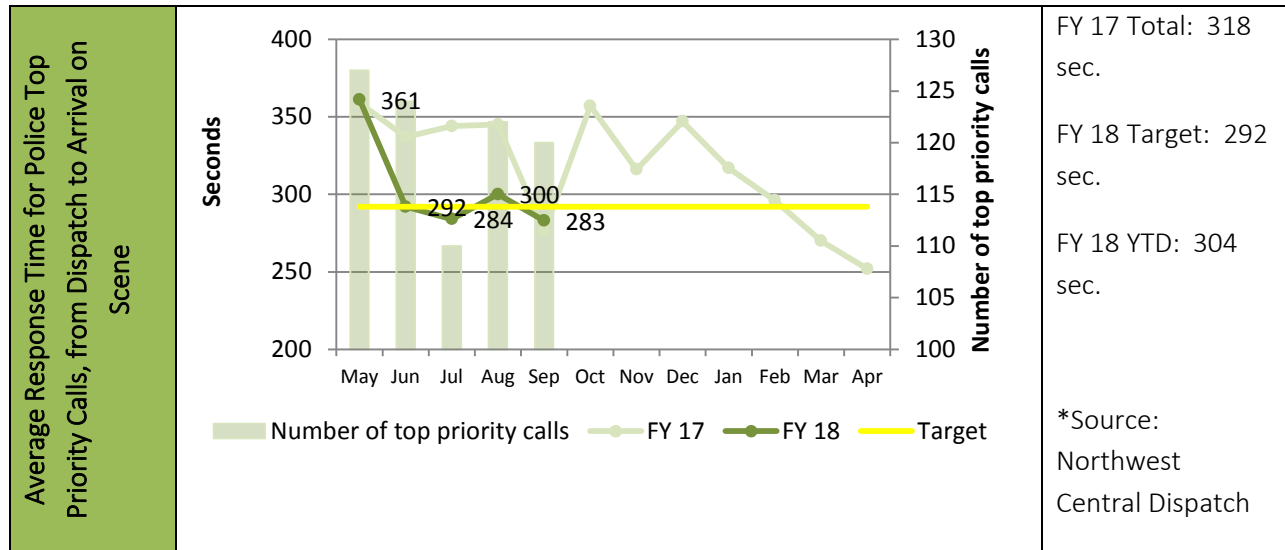
BEAT MAP



KEY PERFORMANCE INDICATORS

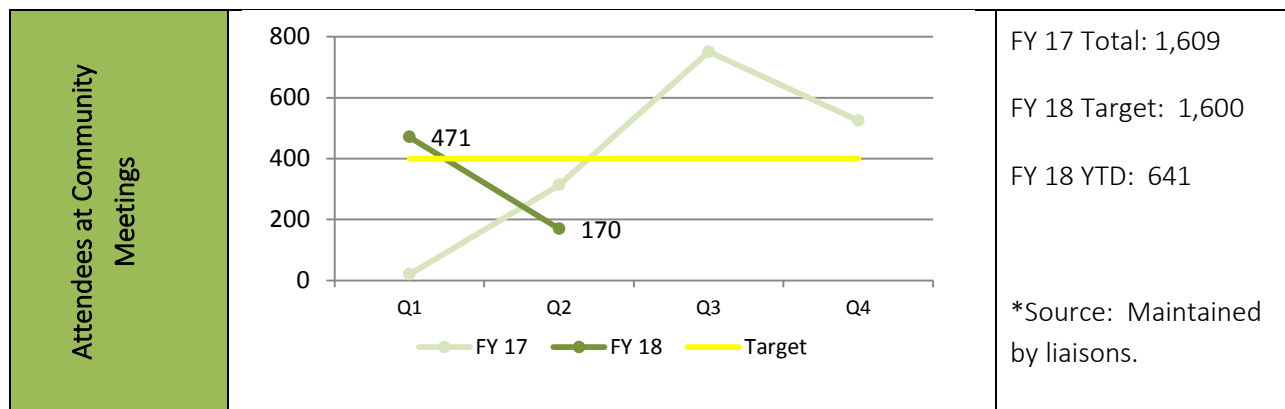
KPI 1: Average Response Time for Police Top Priority Calls

Responding to emergency calls for service is one of the most fundamental services a police department can provide to the residents of that municipality. Providing police service quickly when an emergency occurs is a critical measure of success. This specific performance indicator has not historically been measured in Schaumburg, therefore no benchmark exists. However, our benchmark on this indicator is to maintain current emergency response levels, or to decrease the police response time from year-to-year.



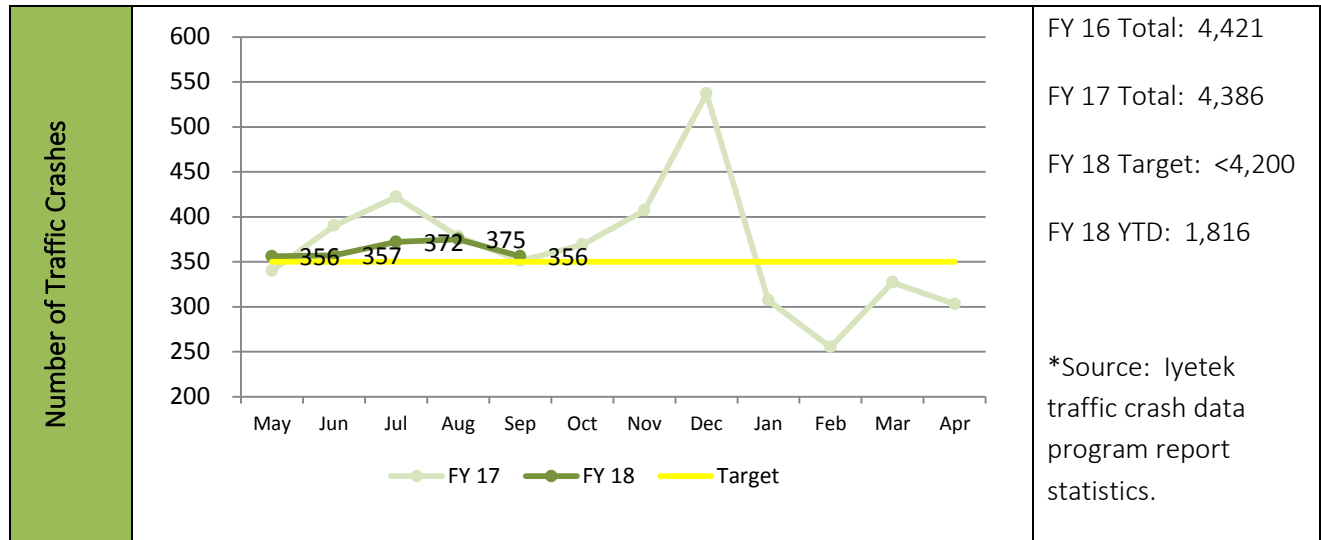
KPI 2: Community Outreach

Given significant local and national events, there is demand for open communication and transparency from the Police Department. This KPI will be part of a greater focus on community policing activities within the department in 2017. By proactively reaching out and connecting with demographic specific targets, the police department can build relationships prior to a potential critical incident involving a member of that group.



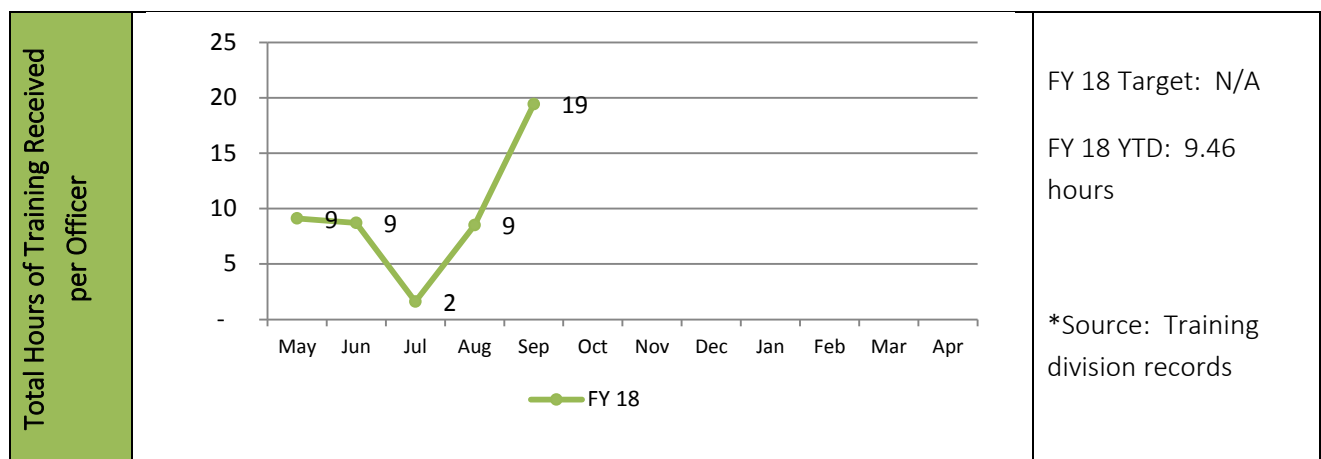
KPI 3: Traffic Crashes

Traffic safety is a relevant issue for residents and visitors alike. Unlike violent crime, which is less common in Schaumburg, several traffic crashes occur in the village every day. The latest statistics provided by the police crime analyst reveal there has been a steady increase over three years in total crashes, with 495 crashes in 2015 resulting in injuries. In order to reduce the number of traffic accidents, the village positions auxiliary officers during peak hours at locations that experience a high volume of accidents.



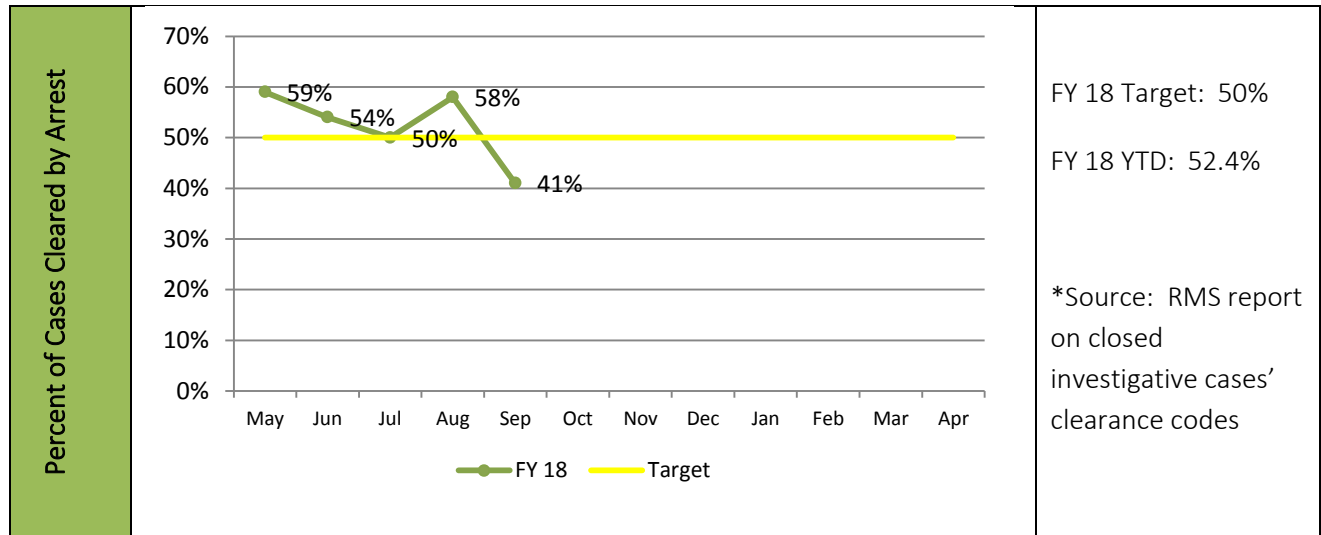
KPI 4: Training Received Per Patrol Officer

The department includes internal and external training events and time for each officer. The department promotes external training when available, and builds on training time by conducting additional in-shift training. Further, the department taps into the knowledge of the sergeants and identifies them as subject matter experts in one specific field, to which they can share training on this topic with their shift and perhaps the other patrol shifts as they are able. Additionally, this will enhance the skills and ability of officers and develop leadership skills in the sergeants.



KPI 5: Investigations Closed

The Police Department will look to maintain the percentage of investigations closed. We do so by a monthly supervisor review at the command level, to ensure quality. Also documentation of good and bad cases will be made public to enhance training within the unit.



KPI 6: Special Operations Hotel Program

Increase hotel building check UCR calls for service, improving year to year from 2016. The department will continue to encourage officers to spend time checking hotels and meeting hotel staff as a way to develop relationships and gain information about potential criminal activity at hotels. This will encompass a growing focus on prostitution and drug activity. Further, officers can act as village ambassadors through the increased presence at hotels, interacting with guests and visitors.

