

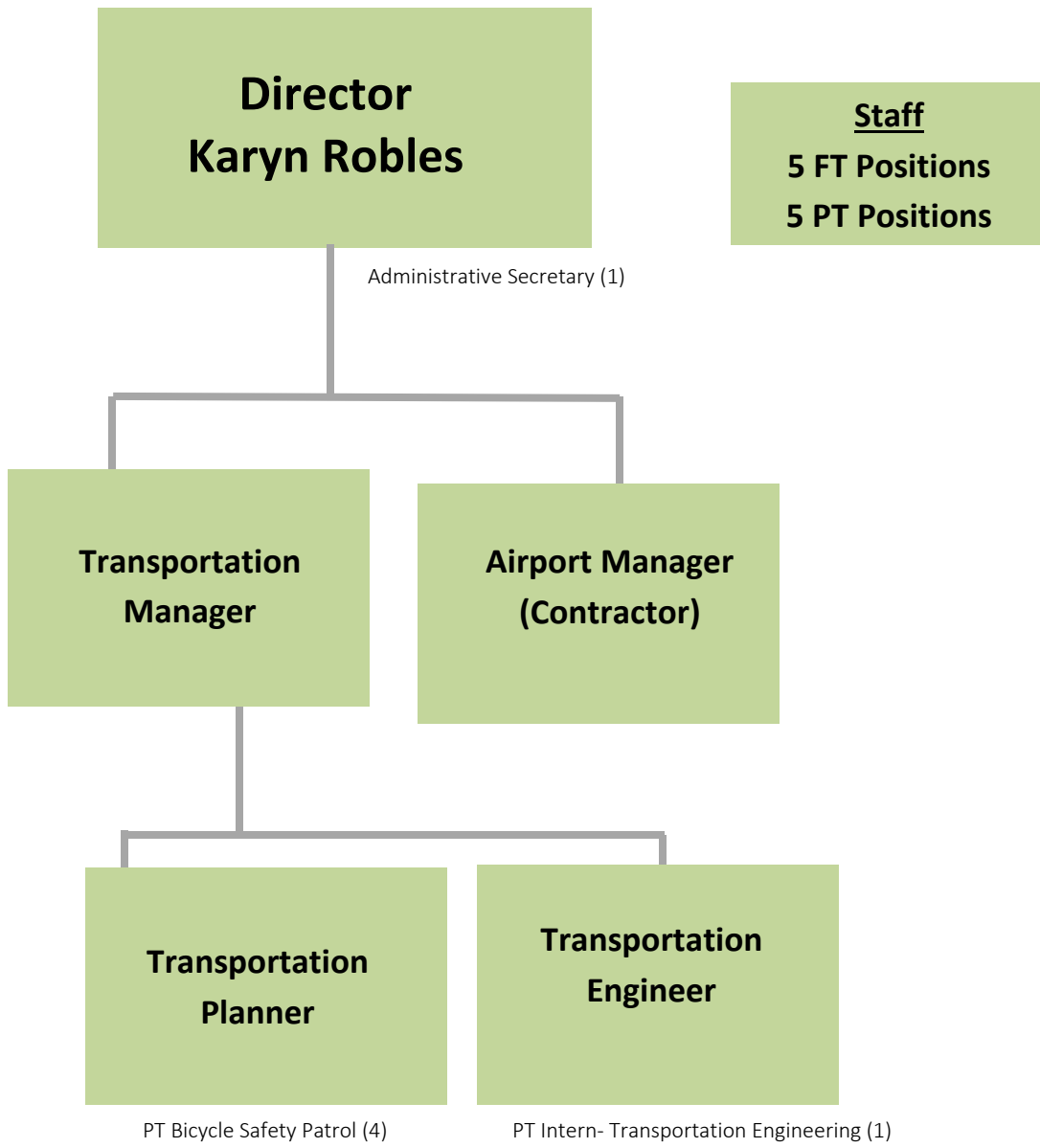
Village of Schaumburg

Transportation Department Monthly Report

January 2018

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DEPARTMENT OVERVIEW

The Transportation Department is responsible for the planning, operation, coordination and oversight of providing residents and visitors with transportation options. Primary responsibilities for the Transportation Department include:

Administration

The Transportation Department plays a key role in transportation planning throughout the region and represents the village on several regional transportation and planning committees, including the Chicago Metropolitan Agency for Planning's Bicycle and Pedestrian Task Force, Northwest Municipal Conference's Transportation Committee, Pace's American with Disabilities Act (ADA) Suburban Committee, and the O'Hare Noise Compatibility Commission.

Airport

The Village of Schaumburg owns the Schaumburg Regional Airport, a public use general aviation airport, and the Schaumburg Heliport. The Transportation Department has the administrative oversight of the airport and heliport's overall operations, including ensuring that the airport and heliport are in compliance with federal, state, and local rules and regulations.

Bikeways

Schaumburg's award-winning Bicycle Program was developed in 1979 with the creation of a Bikeways Advisory Committee and development of a comprehensive map detailing locations for current and future bike paths/routes. Since then, the village has adopted a multi-modal approach to transportation planning with the integration of bicycling as one of the key components to create a more livable community.

Traffic

The Transportation Department provides oversight on traffic related matters such as traffic signal operations, neighborhood traffic complaints, speed and traffic data collection, and transportation related development review. Transportation staff also manages the preliminary design of various roadway projects throughout the village.

Transit

As part of the Village's multi-modal approach to transportation, the Village supports numerous public transportation options including the Schaumburg Metra Station, eight Pace bus routes, and the Woodfield Trolley. The Transportation Department also manages several disabled and senior citizen transportation services, including a Dial-a-Ride Transportation service.

KEY ACTIVITIES

The following is a summary of key activities that occurred during this month.

Access Improvement Projects

I-90 Tollway Access Improvements

Staff is continuing to coordinate with the Illinois Toll Highway Authority (ISTHA), Cook County Highway Department and the State on the I-90 projects, which include the installation of a partial interchange at Meacham Road and a full interchange at Roselle Road.

In January, work on the westbound entrance ramp at Roselle Road continued, including the continued closure of Central Road. It is anticipated that the roadway will be closed until spring 2018. The Tollway and Village also continued to work on the project financials in preparation for the final project closeout.

Bethel Lane Realignment and Traffic Signal Installation

The new alignment of Bethel Lane will improve safety by consolidating the Schaumburg Christian School parking lots on the north side of the new Bethel Lane, allowing the village to eliminate three mid-block crossings. In December, traffic signal equipment was ordered in anticipation of installation of the new signal equipment in spring 2018.

Meacham Road and Algonquin Road Intersection Improvements

Work on the Phase II final design of the intersection improvements continued with coordination between the Village and IDOT as well as work on the land acquisition portion of the project. IDOT has approved the project design report and is now reviewing the right of way agreements. This project will add capacity and improve bicycle and pedestrian access at the intersection which is needed due to the future I-90 interchange and the opening of the new Zurich North America headquarters.

Schaumburg and Roselle Road Right Turn Lane and Signal Modernization

This project will improve traffic flow through the intersection by providing a dedicated turn lane for southbound vehicles on Roselle Road turning westbound onto Schaumburg Road. Work on the right turn lane will resume in the spring.

90N Boulevard Design

Staff continued to work with village consultants and the developer to design the new roadway that will be constructed through the site formerly known as the Motorola campus. In January, coordination with the utility companies continued, focusing on getting the relocation design work process started.

O'Hare Noise

Fly Quiet Runway Rotation Test 3

In January, the Interim Fly Quiet Runway Rotation Program approved by the O'Hare Noise Compatibility Commission for approval was prepared by the Chicago Department of Aviation is working on a submittal to the Federal Aviation Administration. Once the request from CDA is received, the FAA will complete a full environmental analysis and if approved, the runway rotation program would be implemented in 2018 through fall of 2020.

Transit and Bicycle and Pedestrian Initiatives

Trolley

With the arrival of the new year, the Trolley reverted back to a weekend only service. Ridership increased this holiday season over 2016 by approximately 15%. Daily service will resume at the end of May.

Schaumburg Regional Airport

Since winter has started, there have been only a few snow events that occurred at Schaumburg Regional Airport. Most of the inclement weather this year was sleet/ice but Schaumburg Public Works and Airport Management worked together to remove it in a safe and timely manner. Proper NOTAMs were issued to notify pilots of the field conditions, and the runway was closed and opened per FAA Regulations. Public Works will continue to plow 2-3 feet away from all hangar doors and keep taxiway centerlines visible for pilots.

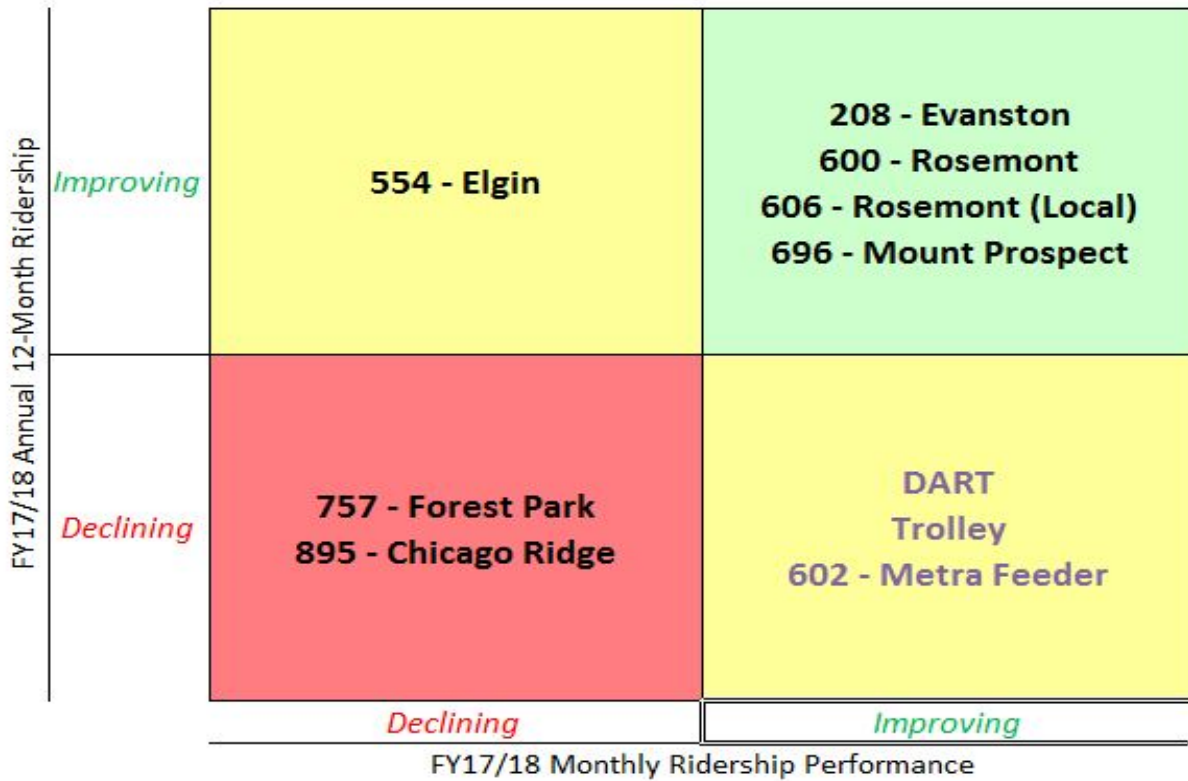
Schaumburg Regional Airport

Monthly Rent	October	November	December
Hangar	\$26,192.63	\$26,767.63	\$26,192.63
Tie Down	\$1,450.00	\$2,390.00	\$1,350.00
Terminal Building Rent	\$13,229.15	\$13,229.15	\$13,229.15
Activity Summary	October	November	December
Self Service Fuel	9	6	0
Purchased Fuel From the FBO	22	26	10
Ate at Pilot Pete's	64	66	52
Just Visiting	28	25	20
Stayed Overnight	11	11	2
Rented a Car	2	1	1
Businesses	0	0	0
Deliveries	8	10	3
Maintenance	0	1	1
Charter	0	0	0
Pattern Work	4	0	0
Special Events	0	0	0
Total Visitors	210	107	70

MONTHLY PERFORMANCE

Transit System Ridership Trends

VOS & Pace Transit Program Ridership



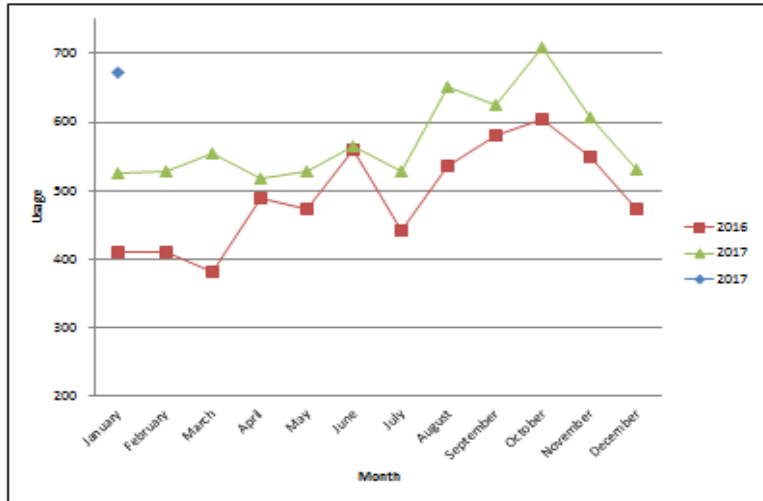
VOS funded services
 Pace funded services

Passport Transactions

Schaumburg Metra Lot

Monthly Cumulative Registration Totals

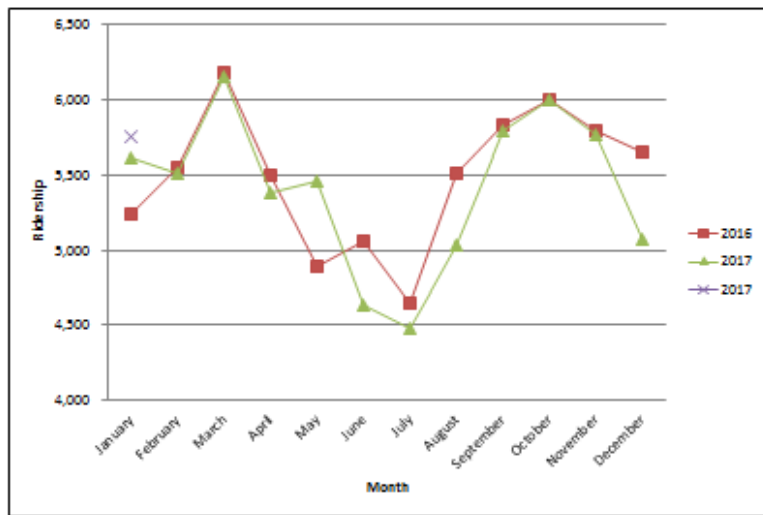
	2016	2017	2017
January	411	526	673
February	411	527	
March	381	554	
April	490	518	
May	472	528	
June	560	564	
July	442	529	
August	537	651	
September	580	624	
October	603	710	
November	549	606	
December	472	532	
YTD	5,908	6,869	673



DART Ridership

Monthly Cumulative Ridership Totals

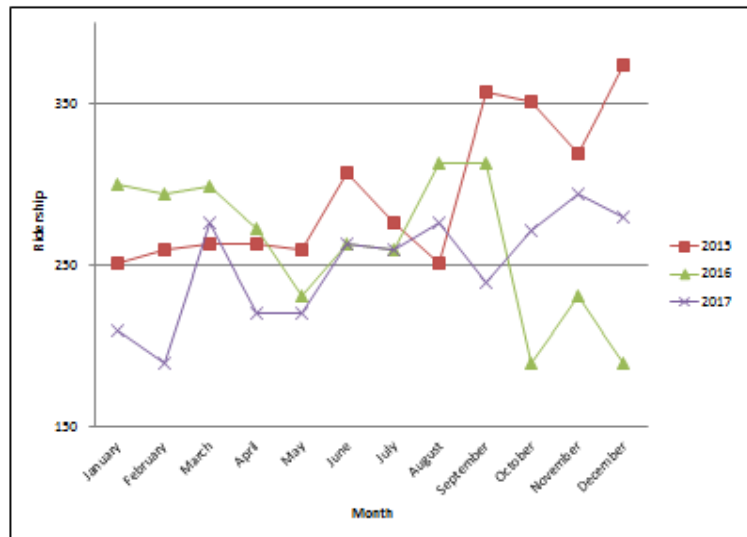
	2016	2017	2017
January	5,241	5,611	5,752
February	5,556	5,515	
March	6,188	6,162	
April	5,504	5,389	
May	4,897	5,464	
June	5,055	4,641	
July	4,652	4,486	
August	5,513	5,033	
September	5,839	5,792	
October	6,005	6,008	
November	5,793	5,771	
December	5,650	5,073	
YTD	65,893	64,945	5,752



Route 602 Ridership

Monthly Cumulative Ridership Totals

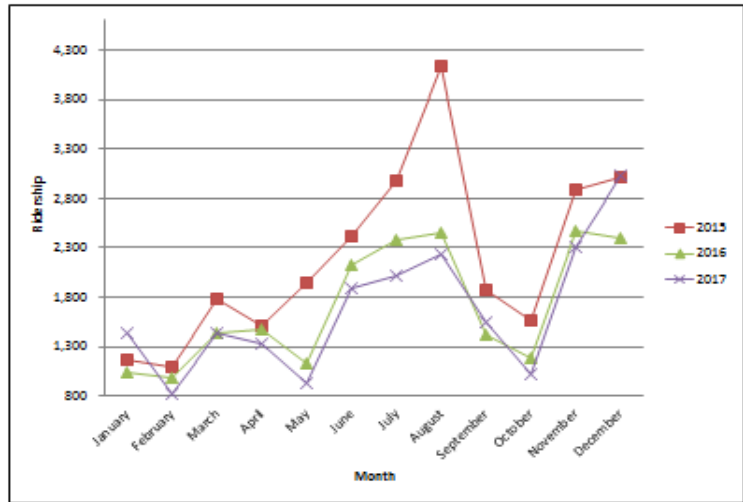
	2015	2016	2017
January	252	300	210
February	260	294	189
March	264	299	276
April	264	273	220
May	260	231	220
June	308	264	264
July	276	260	260
August	252	314	276
September	357	314	240
October	352	189	272
November	320	231	294
December	374	189	280
YTD	3,539	3,158	3,001



Trolley Ridership

Monthly Cumulative Ridership Totals

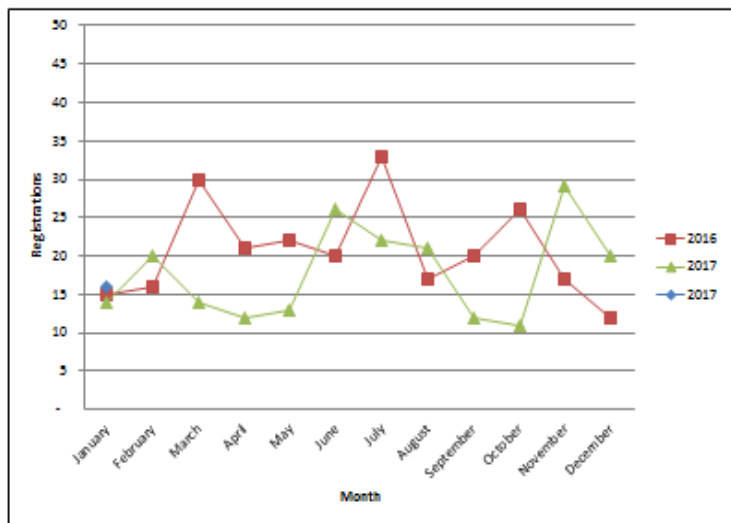
	2015	2016	2017
January	1,172	1,035	1,439
February	1,094	985	828
March	1,782	1,443	1,429
April	1,504	1,482	1,325
May	1,946	1,136	925
June	2,418	2,134	1,892
July	2,980	2,383	2,024
August	4,131	2,454	2,238
September	1,866	1,418	1,551
October	1,568	1,180	1,016
November	2,889	2,468	2,310
December	3,019	2,390	3,023
YTD	26,369	20,508	20,000



RTA Registrants

Monthly Cumulative Registration Totals

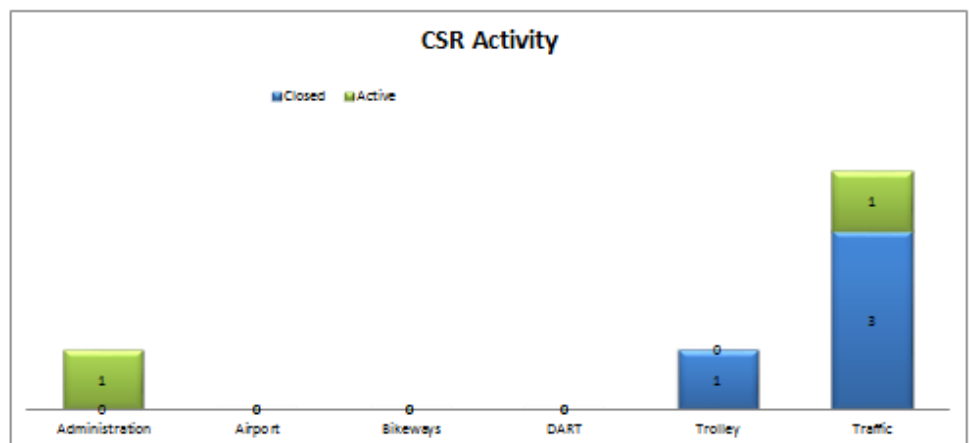
	2016	2017	2017
January	15	14	16
February	16	20	
March	30	14	
April	21	12	
May	22	13	
June	20	26	
July	33	22	
August	17	21	
September	20	12	
October	26	11	
November	17	29	
December	12	20	
YTD	249	214	16



CUSTOMER SERVICE REQUESTS

CSR Activity

	Closed	Active
Administration	0	1
Airport	0	0
Bikeways	0	0
DART	0	0
Trolley	1	0
Traffic	3	1
Total	4	2



TRANSPORTATION KEY PERFORMANCE INDICATORS

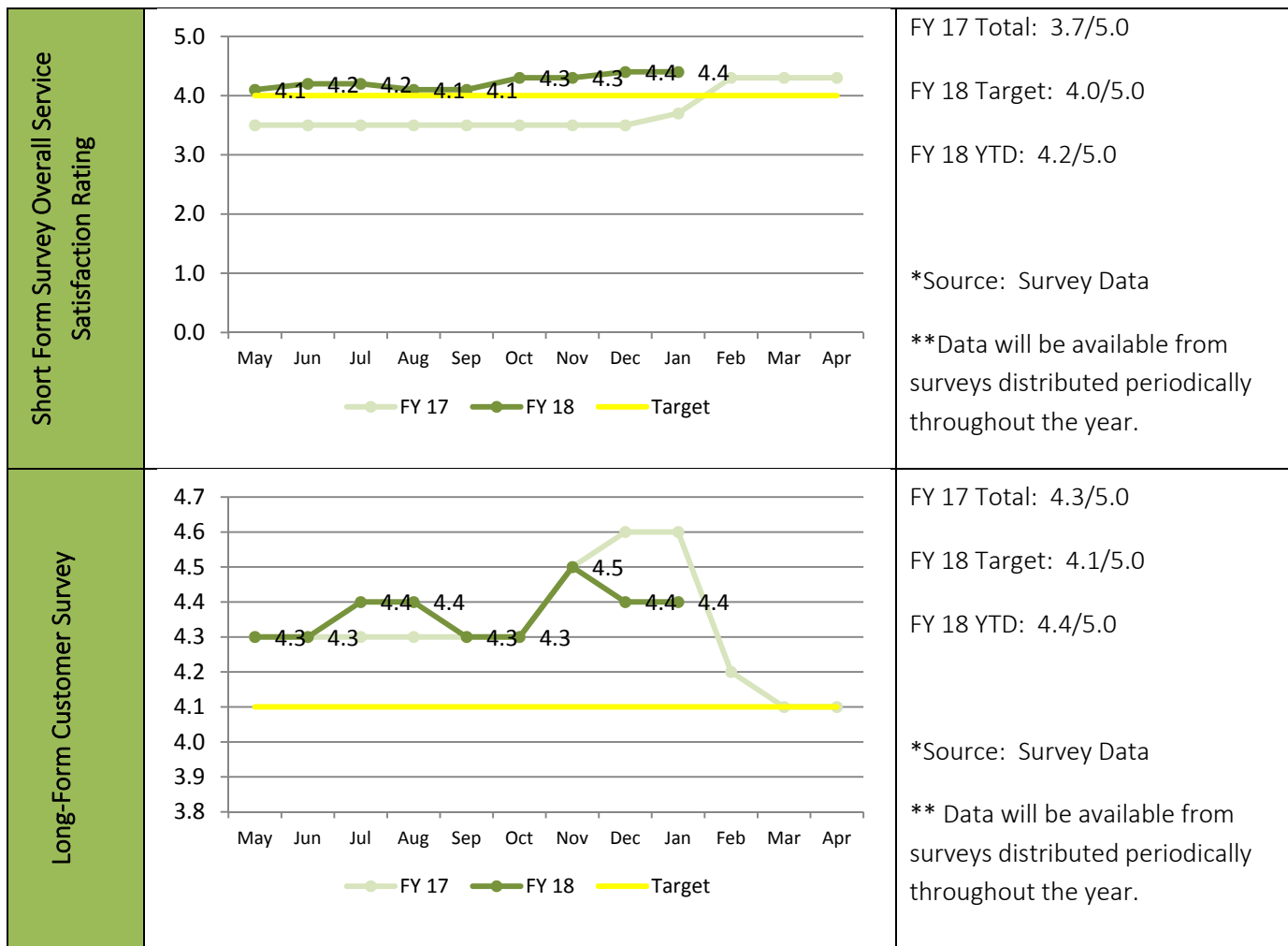
KPI 1: Convenience of Travel in Schaumburg

Schaumburg is a transportation hub and multi-modal community offering various transit options from Metra commuter train service, to regional Pace Suburban bus services, in addition to community-centered transit options and an award-winning bicycle program. This KPI hones-in on the 2014 National Citizen Survey (NCS) in which 82% of respondents identified Schaumburg’s overall ease of travel positively – a rate similar to national benchmarks. There is a monthly lag in reporting statistics received from Pace which is reflected in the table being one month behind. Metra boarding numbers will begin being tracked with the June monthly report.

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Ridership for Pace Suburban Bus Services</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 17</th> <th>FY 18</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>128,000</td><td>131,728</td><td>120,000</td></tr> <tr><td>Jun</td><td>129,000</td><td>135,488</td><td>120,000</td></tr> <tr><td>Jul</td><td>133,807</td><td>133,807</td><td>120,000</td></tr> <tr><td>Aug</td><td>137,000</td><td>150,461</td><td>120,000</td></tr> <tr><td>Sep</td><td>135,000</td><td>149,136</td><td>120,000</td></tr> <tr><td>Oct</td><td>135,000</td><td>150,164</td><td>120,000</td></tr> <tr><td>Nov</td><td>128,000</td><td>142,033</td><td>120,000</td></tr> <tr><td>Dec</td><td>102,000</td><td>121,972</td><td>120,000</td></tr> <tr><td>Jan</td><td>108,000</td><td></td><td>120,000</td></tr> <tr><td>Feb</td><td>108,000</td><td></td><td>120,000</td></tr> <tr><td>Mar</td><td>122,000</td><td></td><td>120,000</td></tr> <tr><td>Apr</td><td>135,000</td><td></td><td>120,000</td></tr> </tbody> </table>	Month	FY 17	FY 18	Target	May	128,000	131,728	120,000	Jun	129,000	135,488	120,000	Jul	133,807	133,807	120,000	Aug	137,000	150,461	120,000	Sep	135,000	149,136	120,000	Oct	135,000	150,164	120,000	Nov	128,000	142,033	120,000	Dec	102,000	121,972	120,000	Jan	108,000		120,000	Feb	108,000		120,000	Mar	122,000		120,000	Apr	135,000		120,000	<p>FY 17 Total: 124,030</p> <p>FY 18 Target: 120,000</p> <p>FY 18 YTD: 139,349</p> <p>*Source: Various Sources – Pace ridership reports lag behind by a month.</p>
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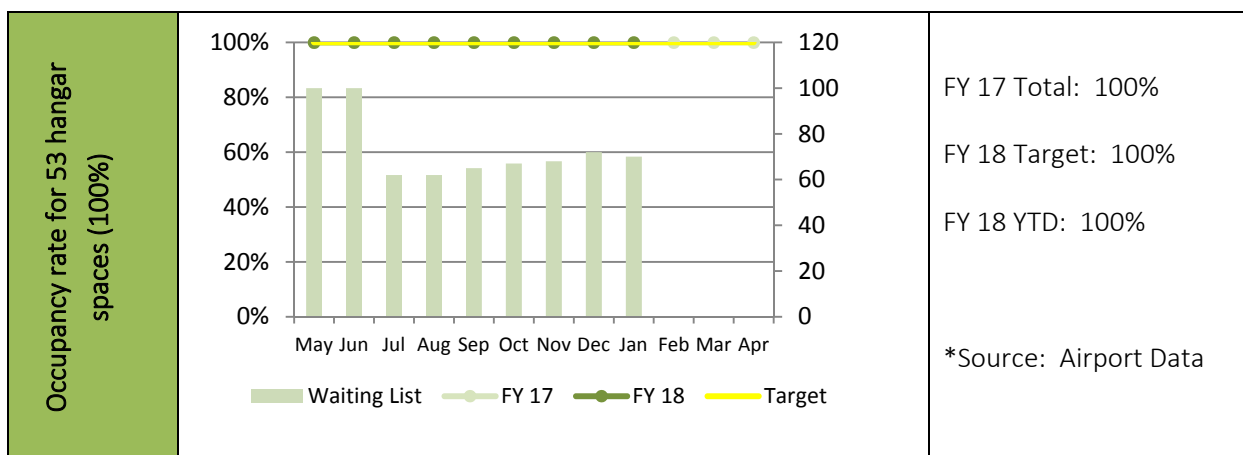
KPI 2: Community Public Transportation System Satisfaction Levels

Schaumburg offers Dial-A-Ride, the Schaumburg Trolley, and Route 602, to residents, employers, employees and visitors. Results from customer satisfaction surveys to these patrons will determine the level of customer satisfaction with services. Short-form customer surveys tracking basic performance and quality of service indicators for DART, Trolley, and Route 602 including driver style/ability, cleanliness of the buses, on-time performance, safety, and comfort. The Village also sends longer-form customer surveys during high ridership periods that track the indicators mentioned on the short-form survey, but encompassing more comfort, convenience, and reliability factors.



KPI 3: Schaumburg Regional Airport – Utilization of Schaumburg Regional Airport

Schaumburg Regional Airport (SRA), which generates \$19 million in local economic impact annually, is home to five businesses, approximately 90 aircraft, and handles roughly 35,000 operations on an annual basis. This KPI measures the number of hangar rentals and tie down spaces, in addition to the number of airport visitors to gauge success and health of this valuable Village-owned asset.



Occupancy rate for 150 tie-down spaces (20%)	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 17</th> <th>FY 18</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>18%</td><td>18%</td><td>20%</td></tr> <tr><td>Jun</td><td>18%</td><td>18%</td><td>20%</td></tr> <tr><td>Jul</td><td>18%</td><td>18%</td><td>20%</td></tr> <tr><td>Aug</td><td>17%</td><td>17%</td><td>20%</td></tr> <tr><td>Sep</td><td>15%</td><td>15%</td><td>20%</td></tr> <tr><td>Oct</td><td>15%</td><td>15%</td><td>20%</td></tr> <tr><td>Nov</td><td>15%</td><td>15%</td><td>20%</td></tr> <tr><td>Dec</td><td>16%</td><td>16%</td><td>20%</td></tr> <tr><td>Jan</td><td>16%</td><td>16%</td><td>20%</td></tr> <tr><td>Feb</td><td>16%</td><td>16%</td><td>20%</td></tr> <tr><td>Mar</td><td>16%</td><td>16%</td><td>20%</td></tr> <tr><td>Apr</td><td>18%</td><td>18%</td><td>20%</td></tr> </tbody> </table>	Month	FY 17	FY 18	Target	May	18%	18%	20%	Jun	18%	18%	20%	Jul	18%	18%	20%	Aug	17%	17%	20%	Sep	15%	15%	20%	Oct	15%	15%	20%	Nov	15%	15%	20%	Dec	16%	16%	20%	Jan	16%	16%	20%	Feb	16%	16%	20%	Mar	16%	16%	20%	Apr	18%	18%	20%	<p>FY 17 Total: 17%</p> <p>FY 18 Target: 20%</p> <p>FY 18 YTD: 17%</p> <p>*Source: Airport Data</p>
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Number of monthly visitors to the airport	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 17</th> <th>FY 18</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>110</td><td>133</td><td>110</td></tr> <tr><td>Jun</td><td>136</td><td>136</td><td>110</td></tr> <tr><td>Jul</td><td>186</td><td>213</td><td>110</td></tr> <tr><td>Aug</td><td>186</td><td>186</td><td>110</td></tr> <tr><td>Sep</td><td>186</td><td>186</td><td>110</td></tr> <tr><td>Oct</td><td>116</td><td>116</td><td>110</td></tr> <tr><td>Nov</td><td>116</td><td>210</td><td>110</td></tr> <tr><td>Dec</td><td>107</td><td>107</td><td>110</td></tr> <tr><td>Jan</td><td>107</td><td>70</td><td>110</td></tr> <tr><td>Feb</td><td>125</td><td>125</td><td>110</td></tr> <tr><td>Mar</td><td>125</td><td>125</td><td>110</td></tr> <tr><td>Apr</td><td>110</td><td>110</td><td>110</td></tr> </tbody> </table>	Month	FY 17	FY 18	Target	May	110	133	110	Jun	136	136	110	Jul	186	213	110	Aug	186	186	110	Sep	186	186	110	Oct	116	116	110	Nov	116	210	110	Dec	107	107	110	Jan	107	70	110	Feb	125	125	110	Mar	125	125	110	Apr	110	110	110	<p>FY 17 Total: 136</p> <p>FY 18 Target: 110</p> <p>FY 18 YTD: 151</p> <p>*Source: Airport Data</p>
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Feb	125	125	110																																																			
Mar	125	125	110																																																			
Apr	110	110	110																																																			

KPI 4: Pace Market Expansion Service Initiatives

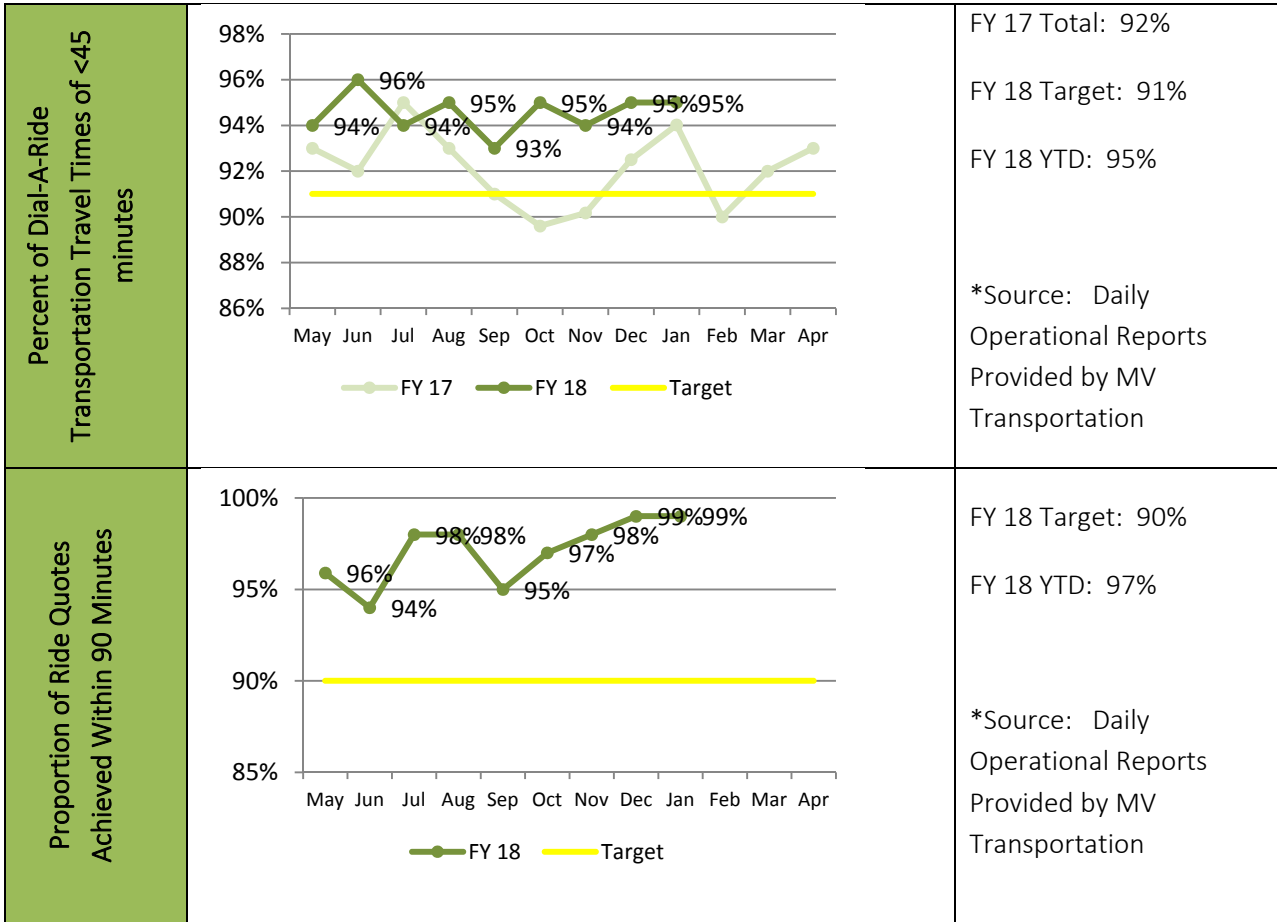
Schaumburg is the second largest employment center in the State of Illinois, and a major transportation center for the region. Part of what attracts employers and residents to Schaumburg are the transportation options to get to and around this community including three major interstate highways, and mass transit services that provide rail and bus transportation. The focus of this KPI is the major public transit expansion that is underway in Schaumburg consisting of four new Pace routes and one restructured and expanded existing Pace route. These new services will increase regional and internal distributor access options to and around Schaumburg including “Last Mile” service. This KPI will measure ridership on these new routes foretelling demand and success for these services. New routes are 604, 607, 608, and 611 and their ridership figures will be reported separately from the existing restructured route, 600. The ridership targets were derived from ridership numbers for the first month of service with a forecast increase in ridership throughout the year of 5%.

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Ridership for New Pace Route 604, 607, 608, and 611</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 18 Ridership</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>5,772</td><td>5,000</td></tr> <tr><td>Jun</td><td>6,138</td><td>5,000</td></tr> <tr><td>Jul</td><td>6,692</td><td>5,000</td></tr> <tr><td>Aug</td><td>6,295</td><td>5,000</td></tr> <tr><td>Sep</td><td>7,772</td><td>5,000</td></tr> <tr><td>Oct</td><td>6,690</td><td>5,000</td></tr> <tr><td>Nov</td><td>7,100</td><td>5,000</td></tr> <tr><td>Dec</td><td>7,391</td><td>5,000</td></tr> <tr><td>Jan</td><td>-</td><td>5,000</td></tr> <tr><td>Feb</td><td>-</td><td>5,000</td></tr> <tr><td>Mar</td><td>-</td><td>5,000</td></tr> <tr><td>Apr</td><td>-</td><td>5,000</td></tr> </tbody> </table>	Month	FY 18 Ridership	Target	May	5,772	5,000	Jun	6,138	5,000	Jul	6,692	5,000	Aug	6,295	5,000	Sep	7,772	5,000	Oct	6,690	5,000	Nov	7,100	5,000	Dec	7,391	5,000	Jan	-	5,000	Feb	-	5,000	Mar	-	5,000	Apr	-	5,000	<p>FY 18 Target: 5,000</p> <p>FY 18 YTD: 6,731</p> <p>*Source: Monthly Ridership Reports Provided by Pace Suburban Bus. There is a lag time of one month in Pace reporting ridership data. 5,772 represent April's ridership which is shown in order to keep overall reporting on track with the village's fiscal year.</p>
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KPI 5: Dial-A-Ride Transportation (DART) Operational

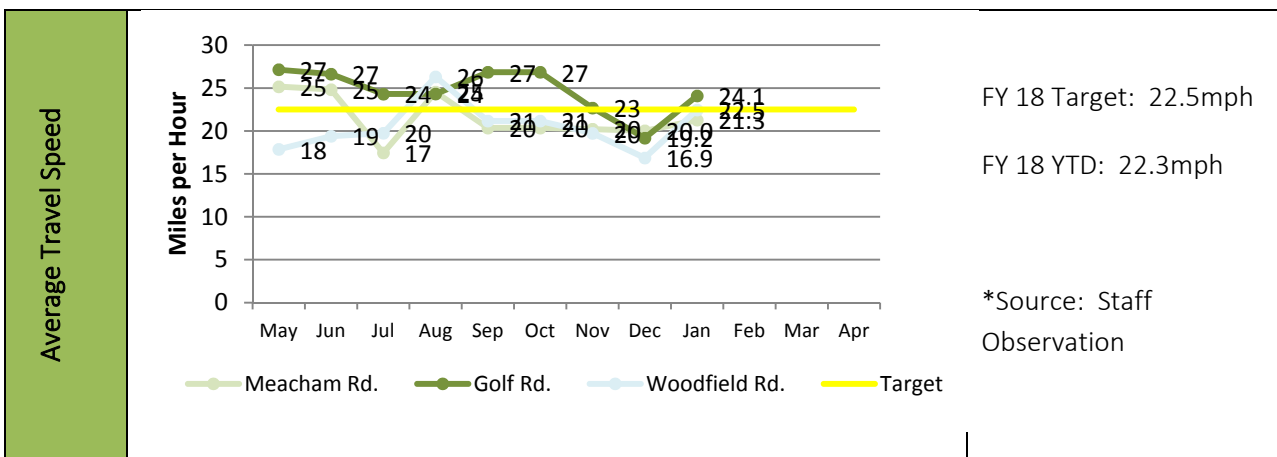
Effectiveness

DART is Schaumburg's most significant village-funded transit service offering. The vast majority (approximately 87%) of the roughly 65,000 annual DART customers are Village of Schaumburg residents and 85% of rides are to locations within the village's municipal boundaries that stretch more than 10 miles north-south and nearly 7 miles east-west. DART is a door-to-door service open to the general population whose routes are flexibly designed by dispatchers each day of service depending on the calls for rides that are received. This KPI continues measuring the convenience of travel in Schaumburg by monitoring the operational effectiveness of another key component of the DART service - DART's on-time pick-up performance.

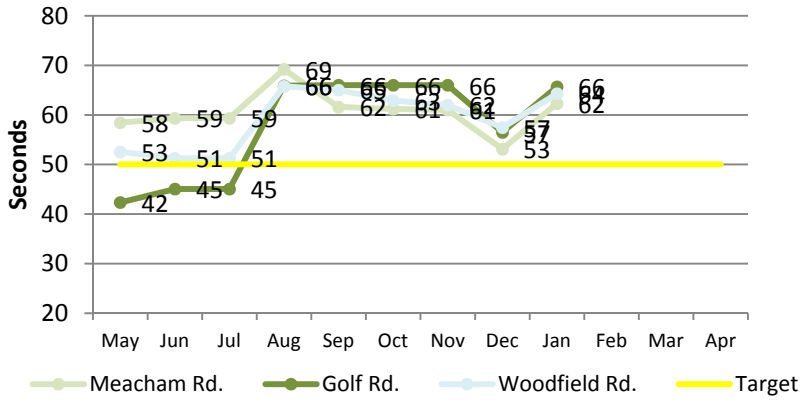


KPI 6:
Traffic Signal Timing
National Citizen Survey (NCS) results regarding the ease of transportati

on throughout Schaumburg highlight the public’s perception of their ability to efficiently travel to and throughout the Schaumburg area. The focus of this KPI will observe traffic flow along Meacham (Algonquin Road to Higgins Road), Golf (Plum Grove Road to East Frontage Road), and Woodfield (Plum Grove Road to East Frontage Road) Roads, the main arterials in the heart of Schaumburg’s Woodfield area business and entertainment district, and will measure travel speed, signal length, and traffic flow. The results will be used to help determine any weaknesses or inefficiencies within the roadway network surrounding Woodfield.



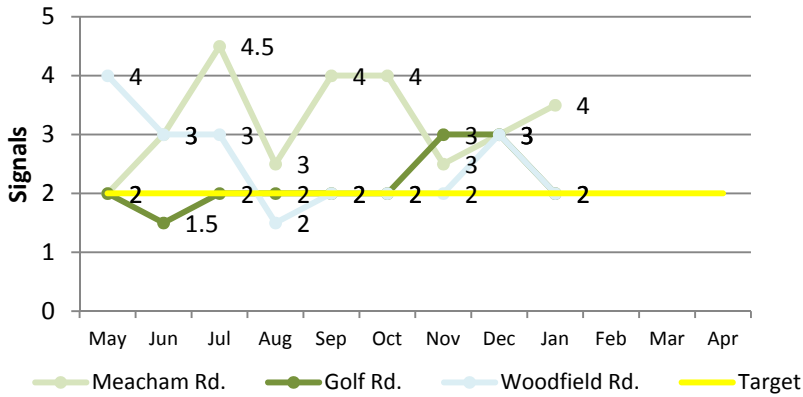
Signal Length at each Signalized Intersection



FY 18 Target: 50 seconds
 FY 18 YTD: 59 seconds

*Source: Staff Observation

Number of Times Stopped at a Signal



FY 18 Target: 2
 FY 18 YTD: 3

*Source: Staff Observation