

Village of Schaumburg

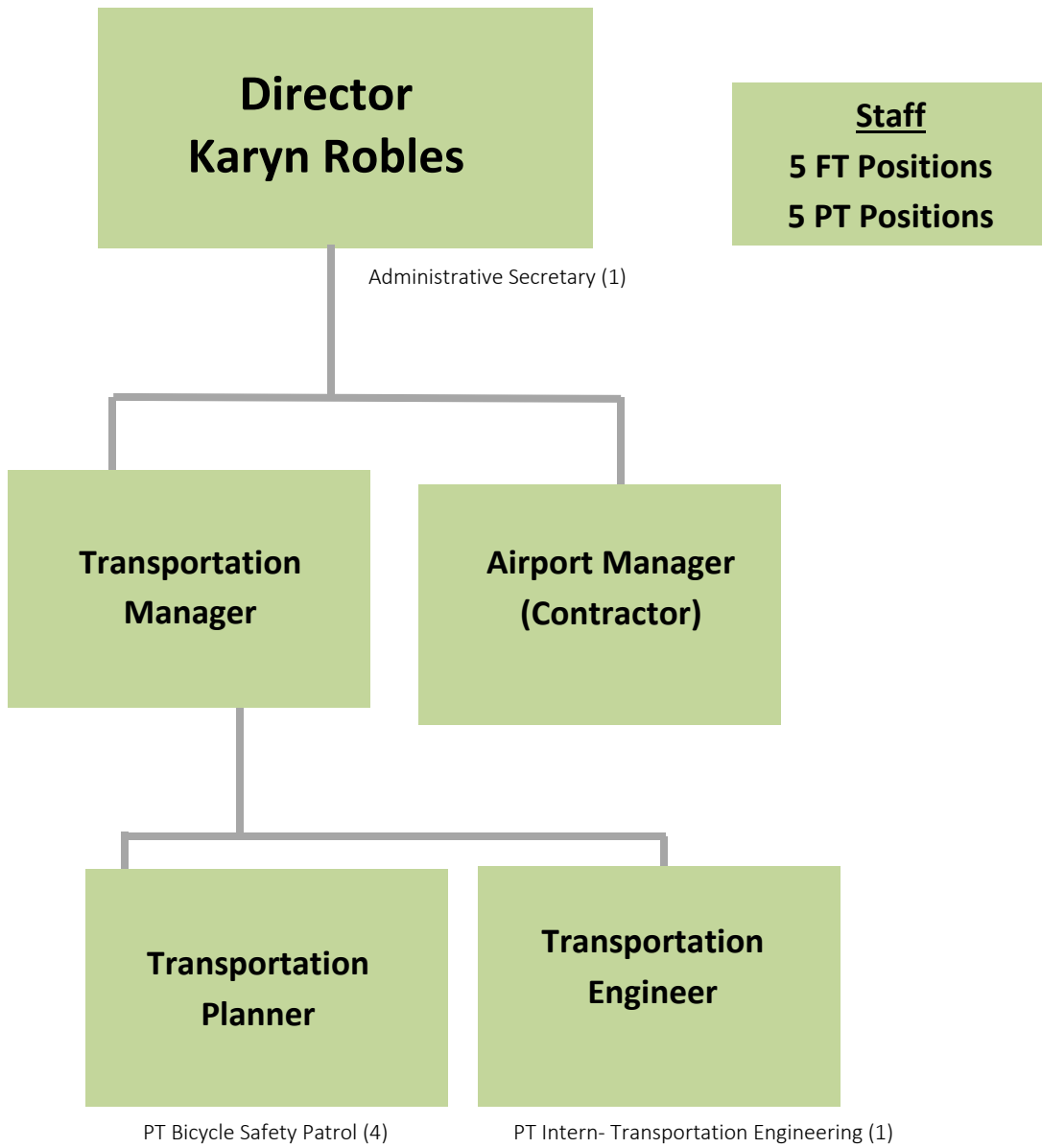
Transportation Department Monthly Report

September 2017

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ORGANIZATION CHART



DEPARTMENT OVERVIEW

The Transportation Department is responsible for the planning, operation, coordination and oversight of providing residents and visitors with transportation options. Primary responsibilities for the Transportation Department include:

Administration

The Transportation Department plays a key role in transportation planning throughout the region and represents the village on several regional transportation and planning committees, including the Chicago Metropolitan Agency for Planning's Bicycle and Pedestrian Task Force, Northwest Municipal Conference's Transportation Committee, Pace's American with Disabilities Act (ADA) Suburban Committee, and the O'Hare Noise Compatibility Commission.

Airport

The Village of Schaumburg owns the Schaumburg Regional Airport, a public use general aviation airport, and the Schaumburg Heliport. The Transportation Department has the administrative oversight of the airport and heliport's overall operations, including ensuring that the airport and heliport are in compliance with federal, state, and local rules and regulations.

Bikeways

Schaumburg's award-winning Bicycle Program was developed in 1979 with the creation of a Bikeways Advisory Committee and development of a comprehensive map detailing locations for current and future bike paths/routes. Since then, the village has adopted a multi-modal approach to transportation planning with the integration of bicycling as one of the key components to create a more livable community.

Traffic

The Transportation Department provides oversight on traffic related matters such as traffic signal operations, neighborhood traffic complaints, speed and traffic data collection, and transportation related development review. Transportation staff also manages the preliminary design of various roadway projects throughout the village.

Transit

As part of the Village's multi-modal approach to transportation, the Village supports numerous public transportation options including the Schaumburg Metra Station, eight Pace bus routes, and the Woodfield Trolley. The Transportation Department also manages several disabled and senior citizen transportation services, including a Dial-a-Ride Transportation service.

KEY ACTIVITIES

The following is a summary of key activities that occurred during this month.

Access Improvement Projects

I-90 Tollway Access Improvements

Staff is continuing to coordinate with the Illinois Toll Highway Authority (ISTHA), Cook County Highway Department and the State on the I-90 projects, which include the installation of a partial interchange at Meacham Road and a full interchange at Roselle Road.

In September, work was completed at Roselle Road on the traffic signals as well as the landscape medians. Work also began on September 25th on the westbound entrance ramp at Roselle Road. This work requires the closure of Central Road. It is anticipated that the roadway will be closed until spring 2018.

Bethel Lane Realignment and Traffic Signal Installation

The new alignment of Bethel Lane will improve safety by consolidating the Schaumburg Christian School parking lots on the north side of the new Bethel Lane, allowing the village to eliminate three mid-block crossings. In September, work on the school parking lot was continued along with ongoing utility work and signal site prep work.

Meacham Road and Algonquin Road Intersection Improvements

Work on the Phase II final design of the intersection improvements continued with coordination between the Village and IDOT as well as work on the land acquisition portion of the project. This project will add capacity and improve bicycle and pedestrian access at the intersection which is needed due to the future I-90 interchange and the opening of the new Zurich North America headquarters.

Schaumburg and Roselle Road Right Turn Lane and Signal Modernization

Cook County continued working on the utility relocation associated with the construction of a new right turn lane at the intersection of Schaumburg and Roselle Roads. This project will improve traffic flow through the intersection by providing a dedicated turn lane for southbound vehicles on Roselle Road turning westbound onto Schaumburg Road.

90N Boulevard Design

In September, staff continued to work with village consultants and the developer to finalize the intersection locations for a new public boulevard roadway and to identify and begin to plan for potential utility conflicts with the new roadway that will be constructed through the site formerly known as the Motorola campus.

O'Hare Noise

Fly Quiet Runway Rotation Test 3

In September, the Fly Quiet Runway Rotation Test 3 continued as part of the 12 week test. Test 3 alternates' parallel and diagonal runway rotations every other week and will allow for real time testing of runway rotations excluding the use of Runway 15/33, which is slated to be decommissioned in the spring of 2018.

Runway use configurations have been defined and approved by the ONCC to balance noise exposure to the highest extent possible. Test 3 will allow the village to experience what noise levels will be like once Runway 15/33 is decommissioned, and also provide the Chicago Department of Aviation and the Federal Aviation Administration with feedback on a potential interim Fly Quiet rotation program expected to be in effect between the spring of 2018 and fall of 2020.

Transit and Bicycle and Pedestrian Initiatives

Septemberfest

Ridership figures for the main Septemberfest 2017 shuttle service are not yet available from First Student. Senior and Disabled Septemberfest service operated by MV Transportation provided rides for 72 attendees, up from 62 the year before.

Late Summer Ride

The Late Summer Ride kicked-off on Monday, August 21 and continued through Labor Day, September 4. This is the first year of the event so it is anticipated that participation will increase with future events. 8 of the participants were able to visit all 15 locations and received a “candy-cup” and a daily pass to Schaumburg’s Water Works and Community Recreation Center fitness center.

Adopt-A-Bike Path

United Healthcare participated in an Adopt-a-Bike Path September event by cleaning up McConnor Parkway between Meacham Road and Gold Road.

Bike Safety Patrol

The Bicycle Safety Patrol Staff participated in their final event in which they distributed safety and informational materials at Septemberfest. Throughout the summer the Bicycle Safety Patrol Staff participated in iWalk/Bike to School events, handed out information at the Schaumburg Farmer’s Market and Schaumburg Township Library, and presented bicycle safety information to children at various summer programs. They also attended Fahrrad Tour von Schaumburg, Bike to Work Day, and National Night Out.

iWalk/Bike to School Events

During the month of September a total of three elementary schools participated in fall iWalk/Bike to School Days. There are six schools scheduled to participate in October. Below is a summary of what percentage of children participated in the events:

School	Date	Weather Conditions	% Bike to School	% Walk to School	% Participated
Elizabeth Blackwell Elem School	9/20/2017	72, 8.1 mph SSE, Clear	4.3%	35.3%	39.6%
Nathan Hale Elem School	9/22/2017	79, 10.4 mph SSW, Haze	5.5%	5.5%	11.0%
Enders-Salk Elem School	9/28/2017	58, 6.9 mph NNW, Clear	5.7%	62.9%	68.7%
			5.2%	34.2%	39.4%



Schaumburg Regional Airport

The Airport is currently working with the USDA to complete a Wildlife Hazard Assessment. This will provide Schaumburg Regional Airport information on how to improve safety for pilots flying in the area. Wildlife around the airfield is important to address because an impact is very dangerous. The report takes a full year to view wildlife patterns and determine the course of action to take.

Schaumburg Regional Airport

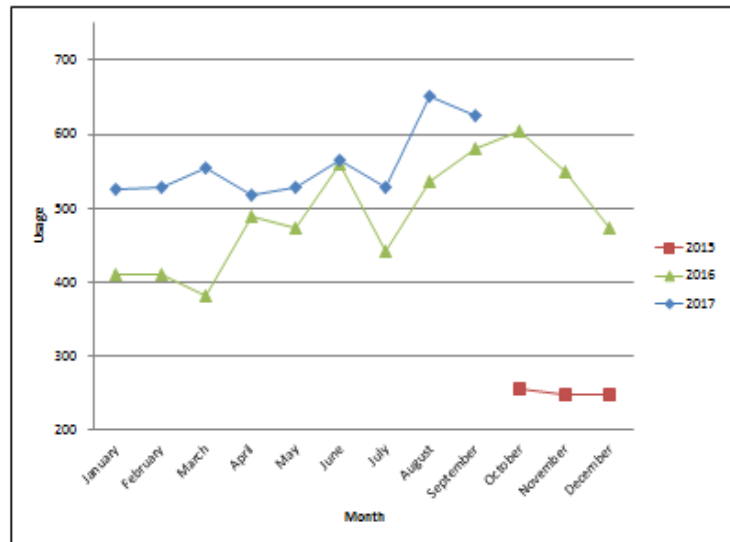
Monthly Rent	July	August	September
Hangar	\$25,342.63	\$25,342.63	\$26,192.63
Tie Down	\$2,060.00	\$1,931.56	\$2,060.00
Terminal Building Rent	\$13,229.15	\$13,229.15	\$13,229.15
Activity Summary	July	August	September
Self Service Fuel	30	20	27
Purchased Fuel From the FBO	128	72	69
Ate at Pilot Pete's	107	96	78
Just Visiting	75	61	60
Stayed Overnight	48	32	35
Rented a Car	4	3	9
Businesses	0	0	0
Deliveries	23	20	53
Maintenance	3	3	3
Charter	0	2	0
Pattern Work	2	2	1
Special Events	0	0	0
Total Visitors	213	186	186

MONTHLY PERFORMANCE

Passport Transactions Schaumburg Metra Lot

Monthly Cumulative Registration Totals

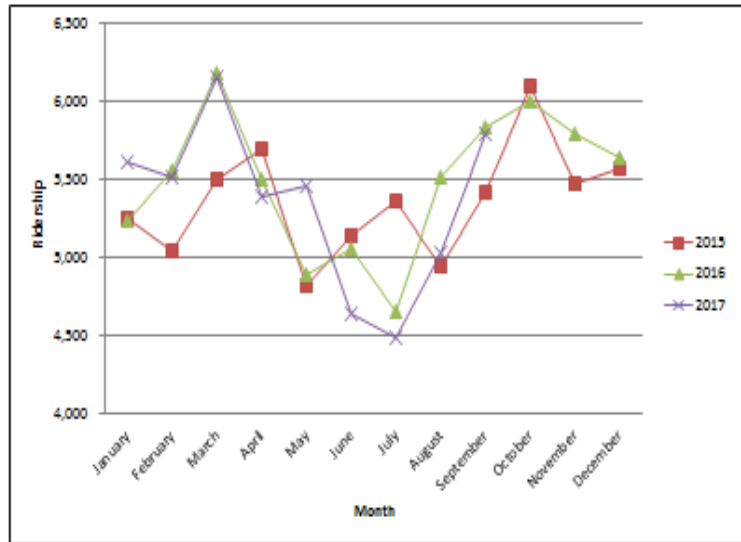
	2015	2016	2017
January		411	526
February		411	527
March		381	554
April		490	518
May		472	528
June		560	564
July		442	529
August		537	651
September		580	624
October	255	603	
November	247	549	
December	247	472	
YTD	749	5,908	5,021



DART Ridership

Monthly Cumulative Ridership Totals

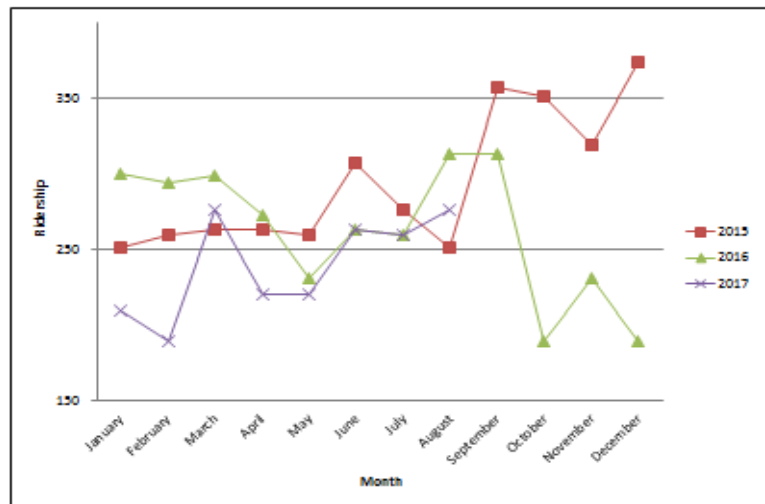
	2015	2016	2017
January	5,259	5,241	5,611
February	5,044	5,556	5,515
March	5,505	6,188	6,162
April	5,698	5,504	5,389
May	4,826	4,897	5,464
June	5,138	5,055	4,641
July	5,362	4,652	4,486
August	4,951	5,513	5,033
September	5,421	5,839	5,792
October	6,100	6,005	
November	5,471	5,793	
December	5,574	5,650	
YTD	64,349	65,893	48,093



Route 602 Ridership

Monthly Cumulative Ridership Totals

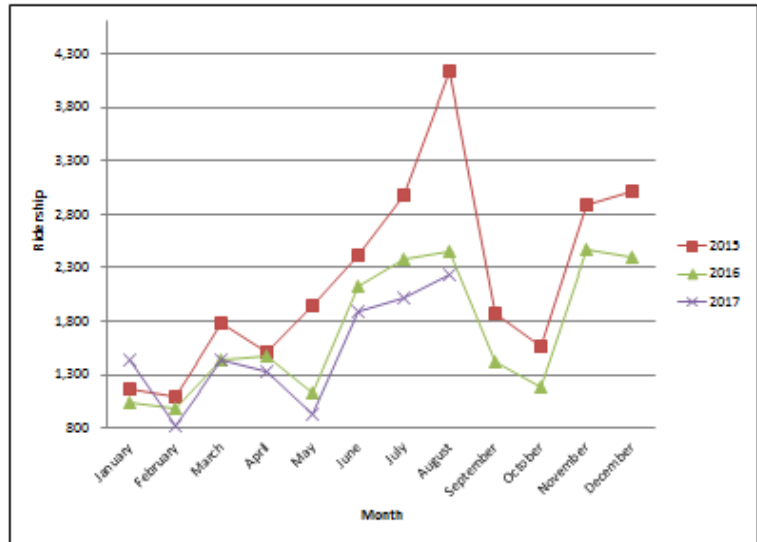
	2015	2016	2017
January	252	300	210
February	260	294	189
March	264	299	276
April	264	273	220
May	260	231	220
June	308	264	264
July	276	260	260
August	252	314	276
September	357	314	
October	352	189	
November	320	231	
December	374	189	
YTD	3,539	3,158	1,915



Trolley Ridership

Monthly Cumulative Ridership Totals

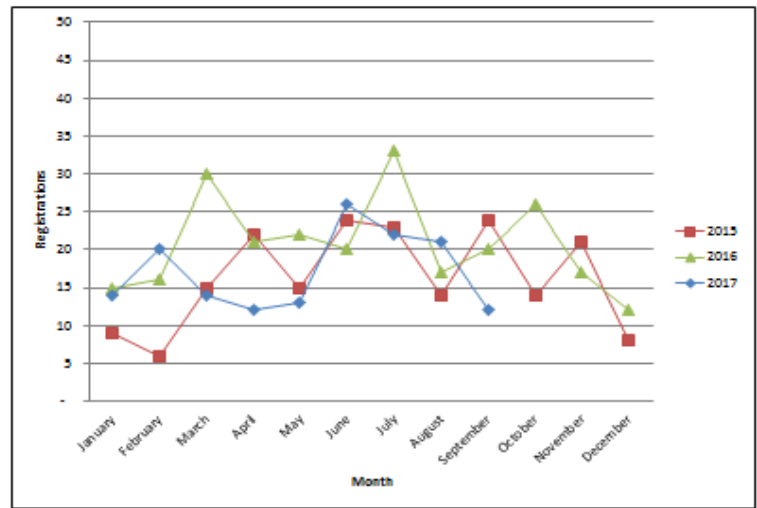
	2015	2016	2017
January	1,172	1,035	1,439
February	1,094	985	828
March	1,782	1,443	1,429
April	1,504	1,482	1,325
May	1,946	1,136	925
June	2,418	2,134	1,892
July	2,980	2,383	2,024
August	4,131	2,454	2,238
September	1,866	1,418	
October	1,568	1,180	
November	2,889	2,468	
December	3,019	2,390	
YTD	26,369	20,508	12,100



RTA Registrants

Monthly Cumulative Registration Totals

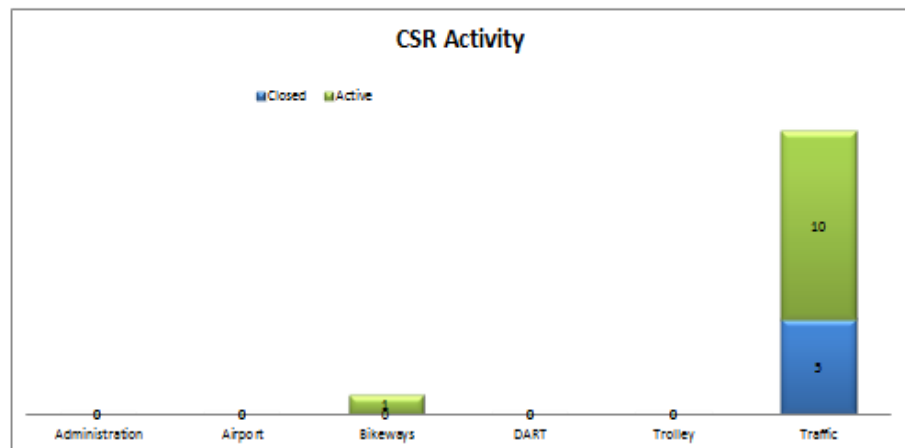
	2015	2016	2017
January	9	15	14
February	6	16	20
March	15	30	14
April	22	21	12
May	15	22	13
June	24	20	26
July	23	33	22
August	14	17	21
September	24	20	12
October	14	26	
November	21	17	
December	8	12	
YTD	195	249	154



CUSTOMER SERVICE REQUESTS

CSR Activity

	Closed	Active
Administration	0	0
Airport	0	0
Bikeways	0	1
DART	0	0
Trolley	0	0
Traffic	5	10
Total	5	11



TRANSPORTATION KEY PERFORMANCE INDICATORS

KPI 1: Convenience of Travel in Schaumburg

Schaumburg is a transportation hub and multi-modal community offering various transit options from Metra commuter train service, to regional Pace Suburban bus services, in addition to community-centered transit options and an award-winning bicycle program. This KPI hones-in on the 2016 National Citizen Survey (NCS) in which 84% of respondents identified Schaumburg’s overall ease of travel positively – a rate similar to national benchmarks. There is a monthly lag in reporting statistics received from Pace which is reflected in the table being one month behind. Metra boarding numbers will begin being tracked with the June monthly report.

Ridership for Pace Suburban Bus Services	<table border="1"> <caption>Ridership for Pace Suburban Bus Services</caption> <thead> <tr> <th>Month</th> <th>FY 17</th> <th>FY 18</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>128,000</td><td>131,728</td><td>120,000</td></tr> <tr><td>Jun</td><td>130,000</td><td>135,488</td><td>120,000</td></tr> <tr><td>Jul</td><td>128,000</td><td>133,807</td><td>120,000</td></tr> <tr><td>Aug</td><td>132,000</td><td>150,461</td><td>120,000</td></tr> <tr><td>Sep</td><td>133,000</td><td></td><td>120,000</td></tr> <tr><td>Oct</td><td>133,000</td><td></td><td>120,000</td></tr> <tr><td>Nov</td><td>128,000</td><td></td><td>120,000</td></tr> <tr><td>Dec</td><td>102,000</td><td></td><td>120,000</td></tr> <tr><td>Jan</td><td>108,000</td><td></td><td>120,000</td></tr> <tr><td>Feb</td><td>108,000</td><td></td><td>120,000</td></tr> <tr><td>Mar</td><td>122,000</td><td></td><td>120,000</td></tr> <tr><td>Apr</td><td>135,000</td><td></td><td>120,000</td></tr> </tbody> </table>	Month	FY 17	FY 18	Target	May	128,000	131,728	120,000	Jun	130,000	135,488	120,000	Jul	128,000	133,807	120,000	Aug	132,000	150,461	120,000	Sep	133,000		120,000	Oct	133,000		120,000	Nov	128,000		120,000	Dec	102,000		120,000	Jan	108,000		120,000	Feb	108,000		120,000	Mar	122,000		120,000	Apr	135,000		120,000	<p>FY 17 Monthly Average: 124,030</p> <p>FY 18 Monthly Average: 137,871</p> <p>FY 18 Monthly Target: 120,000</p> <p>*Source: Various Sources – Pace ridership reports lag behind by a month.</p>
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KPI 2: Community Public Transportation System Satisfaction Levels

Schaumburg offers Dial-A-Ride, the Schaumburg Trolley, and Route 602, to residents, employers, employees and visitors. Results from customer satisfaction surveys to these patrons will determine the level of customer satisfaction with services. Short-form customer surveys tracking basic performance and quality of service indicators for DART, Trolley, and Route 602 including driver style/ability, cleanliness of the buses, on-time performance, safety, and comfort. The Village also sends longer-form customer surveys during high ridership periods that track the indicators mentioned on the short-form survey, but encompassing more comfort, convenience, and reliability factors.

Short Form Survey Overall Service Satisfaction Rating	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 17</th> <th>FY 18</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Jun</td><td>3.5</td><td>4.2</td><td>4.0</td></tr> <tr><td>Jul</td><td>3.5</td><td>4.2</td><td>4.0</td></tr> <tr><td>Aug</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Sep</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Oct</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Nov</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Dec</td><td>3.5</td><td>4.1</td><td>4.0</td></tr> <tr><td>Jan</td><td>3.7</td><td>4.1</td><td>4.0</td></tr> <tr><td>Feb</td><td>4.3</td><td>4.3</td><td>4.0</td></tr> <tr><td>Mar</td><td>4.3</td><td>4.3</td><td>4.0</td></tr> <tr><td>Apr</td><td>4.3</td><td>4.3</td><td>4.0</td></tr> </tbody> </table>	Month	FY 17	FY 18	Target	May	3.5	4.1	4.0	Jun	3.5	4.2	4.0	Jul	3.5	4.2	4.0	Aug	3.5	4.1	4.0	Sep	3.5	4.1	4.0	Oct	3.5	4.1	4.0	Nov	3.5	4.1	4.0	Dec	3.5	4.1	4.0	Jan	3.7	4.1	4.0	Feb	4.3	4.3	4.0	Mar	4.3	4.3	4.0	Apr	4.3	4.3	4.0	<p>FY 17 Monthly Average: 3.7/5.0</p> <p>FY 18 Monthly Average: 4.1/5.0</p> <p>FY 18 Target: 4.0/5.0</p> <p>*Source: Survey Data</p> <p>**Data will be available from surveys distributed periodically throughout the year or received from online surveys.</p>
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KPI 3: Schaumburg Regional Airport – Utilization of Schaumburg Regional Airport

Schaumburg Regional Airport (SRA), which generates \$19 million in local economic impact annually, is home to five businesses, approximately 90 aircraft, and handles roughly 35,000 operations on an annual basis. This KPI measures the number of hangar rentals and tie down spaces, in addition to the number of airport visitors to gauge success and health of this valuable Village-owned asset.

<p>Occupancy rate for 53 hangar spaces (100%)</p>		<p>FY 17 Total: 100%</p> <p>FY 18 Target: 100%</p> <p>FY 18 YTD: 100%</p> <p>*Source: Airport Data</p>
<p>Occupancy rate for 150 tie-down spaces (20%)</p>		<p>FY 17 Total: 17%</p> <p>FY 18 Target: 20%</p> <p>FY 18 YTD: 18%</p> <p>*Source: Airport Data</p>
<p>Number of monthly visitors to the airport</p>		<p>FY 17 Total: 136</p> <p>FY 18 Target: 110</p> <p>FY 18 YTD: 171</p> <p>*Source: Airport Data</p>

KPI 4: Pace Market Expansion Service Initiatives

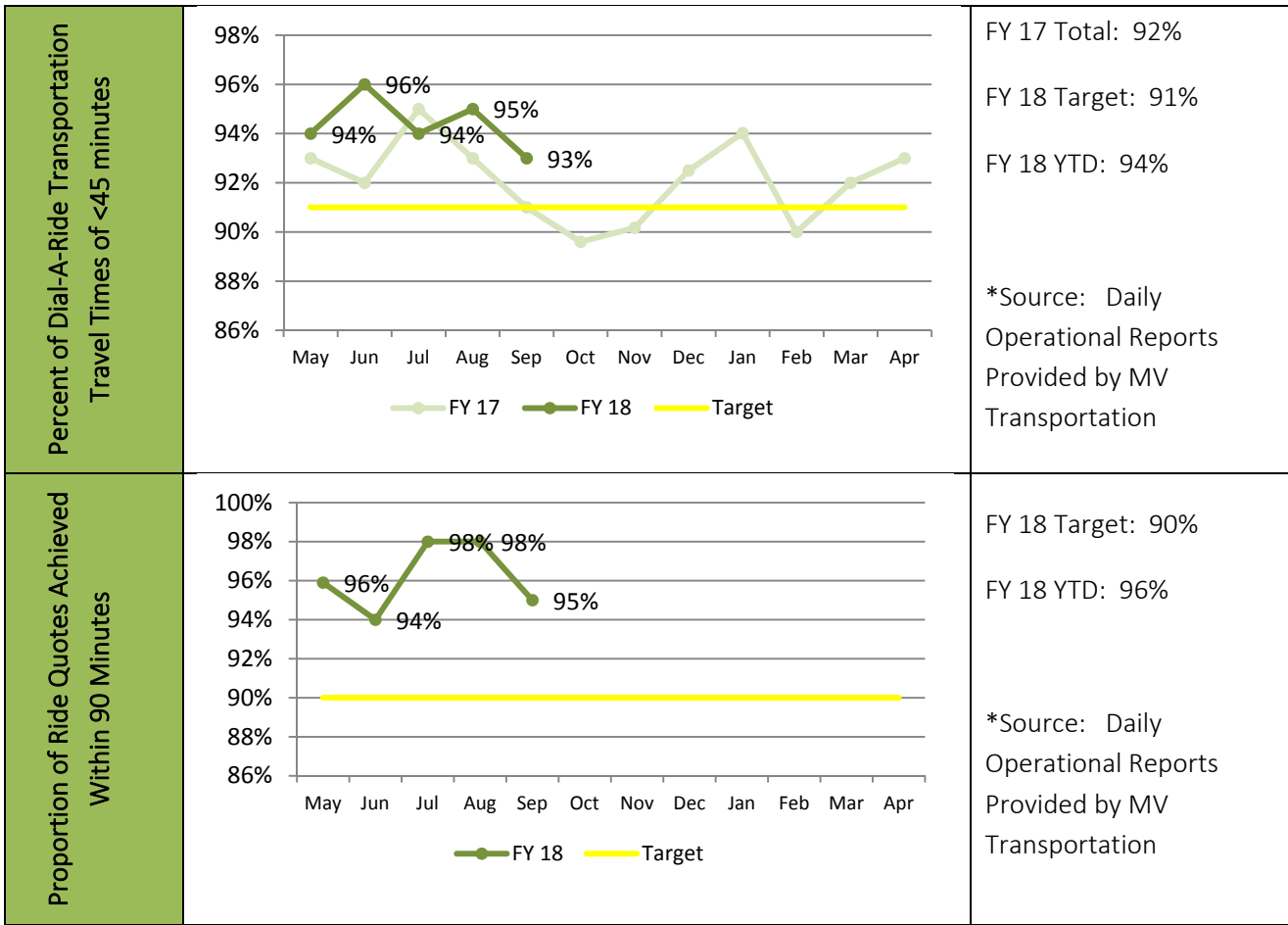
Schaumburg is the second largest employment center in the State of Illinois, and a major transportation center for the region. Part of what attracts employers and residents to Schaumburg are the transportation options to get to and around this community including three major interstate highways, and mass transit services that provide rail and bus transportation. The focus of this KPI is the major public transit expansion that is underway in Schaumburg consisting of four new Pace routes and one restructured and expanded existing Pace route. These new services will increase regional and internal distributor access options to and around Schaumburg including “Last Mile” service. This KPI will measure ridership on these new routes foretelling demand and success for these services. New routes are 604, 607, 608, and 611 and their ridership figures will be reported

separately from the existing restructured route, 600. The ridership targets were derived from ridership numbers for the first month of service with a forecast increase in ridership throughout the year of 5%.

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Ridership for New Pace Route 604, 607, 608, and 611</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>FY 18 Ridership</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May</td><td>5,772</td><td>5,000</td></tr> <tr><td>Jun</td><td>6,138</td><td>5,000</td></tr> <tr><td>Jul</td><td>6,692</td><td>5,000</td></tr> <tr><td>Aug</td><td>6,295</td><td>5,000</td></tr> <tr><td>Sep</td><td></td><td>5,000</td></tr> <tr><td>Oct</td><td></td><td>5,000</td></tr> <tr><td>Nov</td><td></td><td>5,000</td></tr> <tr><td>Dec</td><td></td><td>5,000</td></tr> <tr><td>Jan</td><td></td><td>5,000</td></tr> <tr><td>Feb</td><td></td><td>5,000</td></tr> <tr><td>Mar</td><td></td><td>5,000</td></tr> <tr><td>Apr</td><td></td><td>5,000</td></tr> </tbody> </table>	Month	FY 18 Ridership	Target	May	5,772	5,000	Jun	6,138	5,000	Jul	6,692	5,000	Aug	6,295	5,000	Sep		5,000	Oct		5,000	Nov		5,000	Dec		5,000	Jan		5,000	Feb		5,000	Mar		5,000	Apr		5,000	<p>FY 18 Target: 5,000</p> <p>FY 18 Monthly Average: 6,224</p> <p>*Source: Monthly Ridership Reports Provided by Pace Suburban Bus. There is a lag time of one month in Pace reporting ridership data.</p>
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KPI 5: Dial-A-Ride Transportation (DART) Operational Effectiveness (90% within time quote)

DART is Schaumburg’s most significant village-funded transit service offering. The vast majority (approximately 87%) of the roughly 65,000 annual DART customers are Village of Schaumburg residents and 85% of rides are to locations within the village’s municipal boundaries that stretch more than 10 miles north-south and nearly 7 miles east-west. DART is a door-to-door service open to the general population whose routes are flexibly designed by dispatchers each day of service depending on the calls for rides that are received. This KPI continues measuring the convenience of travel in Schaumburg by monitoring the operational effectiveness of another key component of the DART service - DART’s on-time pick-up performance.



KPI 6: Traffic Signal Timing

National Citizen Survey (NCS) results regarding the ease of transportation throughout Schaumburg highlight the public’s perception of their ability to efficiently travel to and throughout the Schaumburg area. The focus of this KPI will observe traffic flow along Meacham (Algonquin Road to Higgins Road), Golf (Plum Grove Road to East Frontage Road), and Woodfield (Plum Grove Road to East Frontage Road) Roads, the main arterials in the heart of Schaumburg’s Woodfield area business and entertainment district, and will measure travel speed, signal length, and traffic flow. The results will be used to help determine any weaknesses or inefficiencies within the roadway network surrounding Woodfield.

