

## Intelligent Voice Response (IVR)

Want to know when your bus is on its way or do you need a reminder for your subscription ride? Just ask for our IVR service that calls you ten minutes prior to your bus arriving to notify you so that you are ready. If you have a subscription the system can send you an email the day before your scheduled trip to remind you of your ride and/or you can have it call you 10 minutes prior to your bus arriving. All we need is the best phone number to reach you at and valid email and the automated system will either send you an email the day before your ride, call you ten minutes prior to your bus arriving or both, if you have a subscription.

**RTA Special User Card applications may be obtained at the Schaumburg Township office,**

One Illinois Blvd.

Hoffman Estates, IL 60194

**and at the Robert O. Atcher Municipal Center,**

101 Schaumburg Court

Schaumburg, IL 60193



**pace**  
Connecting Communities



**VILLAGE OF SCHAUMBURG**

101 Schaumburg Court  
Schaumburg, IL 60193-1899

Phone: 847.923.3862

311 within Schaumburg

Fax: 847.923.4421

www.schaumburg.com

### Village Officials

Village President: Al Larson

Trustees:

Marge Connelly, Tom Dailly, George Dunham, Frank Kozak;  
Mark Madej, Jack Sullivan

Village Clerk: Marilyn Karr Village Manager: Brian Townsend

## Transfers Can Be Made To:

Schaumburg's Woodfield Trolley

208 Woodfield-Des Plaines-Park

Ridge-Harlem CTA Station

554 Woodfield-Streamwood-Elgin Terminal

600 Northwest Transportation Center-River Road CTA Station

602 Higgins-Salem-Cedarcrest (Schaumburg Metra Station)

606 Woodfield-Rosemont CTA Station

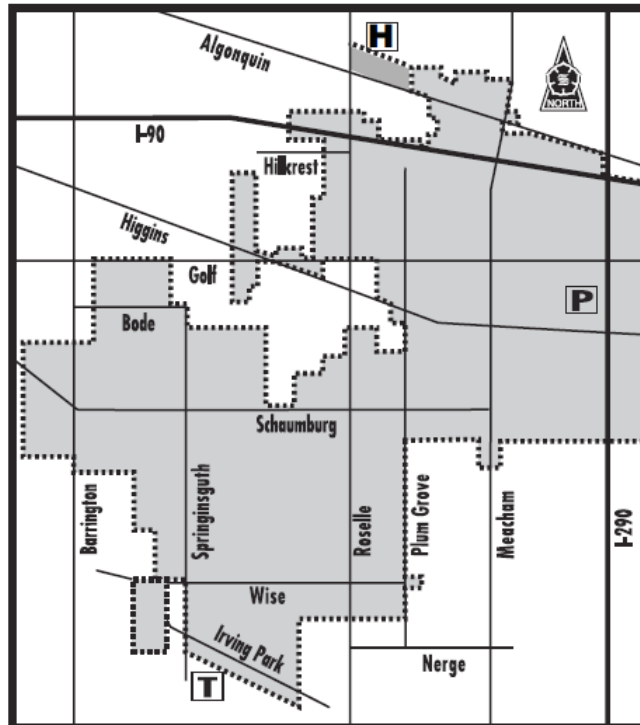
696 Woodfield-Arlington Heights-Randhurst

757 Woodfield-CTA Congress El

For Pace bus service information

on these routes, call

847.364.PACE or visit the web



All trips on DART must begin and end within the boundaries above.

**T** Train Station

**P** Pace Transportation Center

**H** Harper Junior College

.....Service Boundaries



VILLAGE OF SCHAUMBURG

**DART**

**DIAL-A-RIDE  
TRANSPORTATION**



**Village of Schaumburg and PACE  
Suburban Bus Service  
Operated by MV Transportation, Inc.**



**MV TRANSPORTATION, INC.**

## What is DART

Sponsored by the Village of Schaumburg and Pace's Suburban Bus Division, DART offers curb-to-curb public transportation that is as near as your telephone. Just call, and a bus will be routed to pick you up, while picking up and dropping off other passengers along the way. Service is available only within the municipal boundaries of Schaumburg with the exception of Harper College in Palatine and the Township of Schaumburg in Hoffman Estates.

### How to use DART

Call DART at **847.352.8097**

and tell the dispatcher:

- Where you wish to go.
- Your name.
- Your phone number, in case someone must reach you.
- The number traveling in your party.

**DART is accessible to persons using wheelchairs, canes, or crutches. Just tell us! TDD calls**

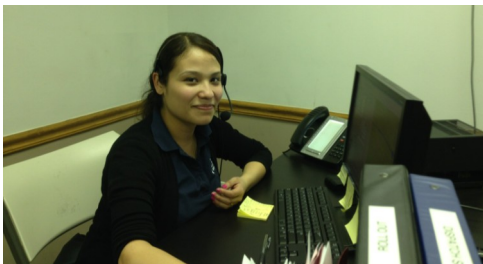
## Give us time to serve you better

Reservations for rides are accepted 90 minutes prior to your desired pick-up time. DART is not a fixed-route service. Routing is developed each day in response to reservations received. When planning a ride, in addition to the 90 minute advance reservation, you may be on the bus for up to 60 minutes. Be sure to plan accordingly if you must meet a specific appointment time.

## Be ready for DART

The DART dispatcher will tell you when the bus is scheduled to arrive. Please be ready at least five minutes before that time, just in case the bus arrives early. The bus waits one minute for you to appear. This way you can be provided with expedient service. When boarding, please remind the driver where you are going.

**DART DISPATCH TELEPHONE NUMBER  
847.352.8097**



## Fares on DART

Exact fare is required.

The drivers do not carry change.

	REGULAR	REDUCED
Cash	\$2.00	\$1.00
Transfers	\$.25	\$.15
Ten Ride Tickets	\$19.00	\$ 9.50

**Fares/10-Ride Tickets are non-refundable.**

## Who's eligible for reduced fares?

- Persons with disabilities and senior citizens 65 or over.
- Students through Grade 12, to and from school.
- Children age 7 to 11.
- Children under 7 are free if accompanied by an adult.

Fares are only \$2.00 on DART, and for a low cost transfer you may travel to many parts of the Northwest Suburbs and Chicago. Some reduced fares are available, with restrictions.

## DART Service Hours

**Monday through Friday:** Calls accepted beginning at 5:30 am. Buses leave the base of operations - 604 Lunt Ave. near Wise/Wright - at 6:00 am to begin picking up riders. Last pick-ups are made between 8:30-8:45 pm with all rides being completed and buses pulling back into the base of operations by 9:30 pm.

**Saturday:** Calls accepted beginning at 8:30 am. Buses leave the base of operations - 604 Lunt Ave. near Wise/Wright - at 6:00 am to begin picking up riders. Last pick-ups are made between 5:00-5:15 pm with all rides being completed and buses pulling back into the base of operations by 6:00 pm.

**Sundays & Holidays: No Service**

**DART DISPATCH TELEPHONE NUMBER  
847.352.8097**

## Woodfield pickup

For your convenience, a telephone is located inside the lower level entrance of Woodfield Mall near Radio Shack that you may use to phone DART for a pickup. When you are almost done shopping, just pick up the phone. It dials DART automatically! Listen carefully to find out which bus to board.

## Schaumburg's commuter Metra Train Station

DART provides service to Schaumburg's Metra Commuter Train Station. East and westbound Metra departures that DART can meet are listed below (as of 3/31/10). When departing from Schaumburg, remember that there is a 90 minute minimum advance reservation for service required, and that you may be on the bus for up to 60 minutes. Please plan accordingly. On trips returning to Schaumburg, call DART before boarding the train and request service for five minutes after the scheduled train arrival (just in case the train is running behind schedule).

## PACE'S Northwest Transportation Center

The Northwest Transportation Center at the corner of Mall Drive and Kimberly Drive is DART's transfer point to fixed routes and Schaumburg's Woodfield Trolley, with other bus services. DART picks up and drops off at Bay 4. A direct dial phone to DART dispatchers is available east of Bay 4. Refer to panel at right to see routes serving the center.

## DART SERVICES THESE SCHAUMBURG TRAINS

WEEKDAYS WESTBOUND (To Elgin)	WEEKDAYS EASTBOUND (To Chicago)	SATURDAYS WESTBOUND (To Elgin)
6:36 AM	6:38 AM	9:22 AM
7:18 AM	7:02 AM	11:22 AM
8:02 AM	7:16 AM	1:22 PM
8:57 AM	7:21 AM	3:22 PM
9:22 AM	7:50 AM	4:22 PM
10:23 AM	8:07 AM	5:23 PM
11:22 AM	8:59 AM	
12:22 PM	9:59 AM	
1:23 PM	10:45 AM	
2:32 PM	11:45 AM	
3:23 PM	12:45 PM	
4:28 PM	1:45 PM	
5:13 PM	2:45 PM	
5:32 PM	3:45 PM	
5:44 PM	4:30 PM	
5:59 PM	5:30 PM	
6:39 PM	6:30 PM	
7:10 PM	7:33 PM	
7:37 PM	8:33PM	

SATURDAYS EASTBOUND (To Chicago)
10:12 AM
11:15 AM
12:12 PM
2:12 PM
4:12 PM